



NANAIMO CHILD
DEVELOPMENT CENTRE

Opening Doors®

2019

IMPACT REPORT



250.753.0251



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WWW.NANAIMOCDC.COM



Our Mission

Promoting optimum
child development
by serving children & youth
with developmental needs
and their families.

Est. 1967





Message from the Board President

The past year was another exciting year for NCDC. In 2018 we are continuing to build on our reputation as a center of excellence through innovation and developing partnerships. We know that when we can work together as community with our funders, our friends, other organizations and the people of Nanaimo we can achieve great things.

Some highlights among many include the continued success of the Family Navigator program our Making Connections Conference series and the positive feedback we get from parents about the services provided by NCDC.

We are working hard to increase revenues through fundraising and developing a social enterprise. Social Enterprise continues to grow as an avenue for funding for non-profits and at NCDC we are continuing our efforts to be a part of this amazing trend and to develop a social enterprise that will make a positive impact in our community.

On behalf of the Board of Directors I want to express how much we appreciate the generosity of the donors who helped so many families this past year.

Lastly, we send along our deep appreciation to an amazing and supportive staff team. The stories from families that have been supported by NCDC are inspiring and demonstrate the importance of the work we do and the need to continue our mission to help children to reach their full potential and give them the best chance for success in life.

Michael Robinson

2018/2019 Board of Directors

Leadership changes lives. We are fortunate to have a Board of Directors that is passionate about the work of the Nanaimo Child Development Centre. This past year has been a journey of change as the Board dedicated significant time to a year to consult on a new inclusive playground at Maffeo Sutton Park. We are thankful for this group of fantastic people:

Michael Robinson—President

Kimberley Judson—Director

Ken Hammer—Vice President

Jennifer Leslie—Director

Jane Eade—Treasurer

Sheridan King—Director

Kevin Gillanders—Chair of Personnel Committee

Blake McGuffie—Director

Laura Addison—Director

Dr. Keith Menard—Director

Troy-Anne Constable—Director

Welcome

Message from our Executive Director



The theme for this year's AGM is strength in partnerships. This past year NCDC has grown as an organization, expanded our reach to support more families and developed new programming by working in partnership with funders, community organizations, community members, donors and supporters. It was a clear demonstration of how positive change can be made possible by working together.

Despite beginning the year with some uncertainties regarding funding I am pleased to report that the Ministry for Children and Family Development (MCFD) fully funded all of our services and in 2018 also provided a significant increase to fund the rising cost of operations.

I am also pleased to report that, also thanks to MCFD, NCDC will be beginning a new service for families this year that will provide a child and family drop-in play group that will operate all year round. NCDC will also receive new core government funding for our Family Navigator program. As part of this program NCDC developed a new partnership with Tillicum Lelum Aboriginal Friendship Centre and Ladysmith Family and Friends to increase services for families.

While we work hard to provide the best quality of care and services in our core services we also strive for innovation and creativity. One of the highlights of innovation this past year include the ongoing success of the Family Navigator program, the peer-to-peer parent support groups, and education sessions for parents and service providers. This past year MCFD, recognizing the effectiveness of these programs, has provided core funding for the Family Navigator and these types of parent support programs. Moreover, the government is now funding similar services in communities across BC. NCDC was one of the pioneers of developing this program and similar programs will now support families across the province. Again, these support groups and education sessions would not be possible without working in partnership with other organizations.

This year for the second year in a row NCDC was also the winner of the Chamber of Commerce Health Care Service Provider award. Congratulations go to the team of staff that made this possible. NCDC is fortunate to have a dedicated team of staff and management that truly care about the children and families we support. I would like to express my deep appreciation for all the staff who consistently demonstrate this commitment.

Thank you also to the select group of volunteers who served this year as the Board of Directors. Each Director brings a unique set of gifts to the governance of the organization, and each comes with his or her own window on its work. Directors are talented, resourceful people who bring a rich mixture of experience, competency, and connection to this diverse community. They are also parents, brothers, sisters, and friends of the people this organization supports and serves. They are the people who bear collective responsibility for the organizational performance that over 1800 people a year depend on. The Board carries a significant responsibility, and this Board exemplifies public service at its best.

Thank you to our partners, funders, generous donors, volunteers, and the citizens of Nanaimo for your continued support of NCDC and the children and families we serve. By working together in partnership we are cultivating an inclusive community where children and youth with developmental needs, and their families, are able to achieve their full potential without experiencing barriers.

Dominic Rockall

MEASURING



92%

Of staff surveyed stated the NCDC is successful at building community awareness and partnerships



277

People attended Knowledge Nights



422

Families and 157 Agencies connected with the Family Resource Navigator.



90%

Of Making Connections Conference participants strongly agreed the conference met their expectations.



- 'The staff make kids feel safe and connected'
- 'The preschool is superb'
- 'Good communication skills, professionalism, supportive'
- 'Phenomenal staff and programs'

SUCCESS IN 2018

Of families report an improvement in their child's skills and abilities after receiving services.

82%



Of Parents who attended the "Struggling with Behaviours" parent group reported the group met their needs.

90%



Of parents and caregivers report we are meeting the NCDC mandate of providing Family Centered Care.

87%



Families received services at the NCDC

654



- 'Knowledgeable out of the box problem solving. Strong support and able to provide education and information on resources.'



Human Resources

"Staff!! They make the Centre: qualified, energetic, accommodating and dedicated" -Parent Feedback

Long Term Service Awards to:

5 Years:

Laura Bickerton	Melanie Kowal
Kirsten Barlow	Claire Vass
Emelyn Bautista	Kazui Fujiki
Clare Ethier	M. Goodman

10 Years:

Nicole Sugiyama
Rose Wilkes

15 Years:

Deana Bourodemos
Michelle Kocourek

Volunteer Spotlight Kevin Husband

Kevin moved to Nanaimo from Powell River in the spring of 1978 at the age of 3 with his family in the hopes of finding support at the Nanaimo Child Development Center for his undiagnosed symptoms. In Kevin's first few years he had had a number of health problems which required numerous trips to Children's hospital in Vancouver. During those trips it was determined that Kevin was autistic and we were told that he would most likely never walk, talk or be out of diapers. On the very day of this dire diagnosis, Kevin took his first steps. What did specialists know about Autism in those days?

Upon moving to Nanaimo Kevin was accepted into the NCDC and so began an intense program of physiotherapy, behavioural training and most importantly speech therapy beginning with sign language. From then till Kevin started school the NCDC and his parents worked hand in hand tirelessly to break through the confines of the autistic brain. With each breakthrough the next became easier, the sign language caught on and before too long Kevin started to realize spoken language was easier and his frustration levels went down. He began to absorb so much information that it was astounding to all because of the original diagnosis given a couple of years earlier.

Don't get us wrong as it was a lot of hard work and at times frustrating but it was so worth it to see all the advances. Kevin went on to graduate from Dover Bay High school all be it in a special life skills class and some integration into other classes where he could be just like all the others in those classes.

Now here it is 41 years later and Kevin is still autistic, but has come full circle and is now volunteering once a week at the NCDC helping with clean up chores, counting donation money and his favorite – washing toys. In the next year he will be moving into his own apartment with some supportive help but never the less ready to strike out on his own and start the new adventure. All this is thanks to, in our time of need, a fairly new Nanaimo Child Development Center and parents that said "never give up".

By: Dad – Glen Husband



Program Report

"The secret of change is to focus all your energy, not fighting the old, but on building the new."

Socrates



Highlights This Year

- ***Increased Learning Opportunities for Staff and Parents***
- ***Community Partnerships continue to grow***
- ***Participation in Early Years Health Start Fairs***
- ***Funding approved for drop-in play groups***
- ***Decrease in wait time***
- ***Moving forward together through change***

The past year continued to be a period of growth and change for the Nanaimo Child Development Centre. During that time, we welcomed Dominic Rockall as our new Executive Director, completed our two year journey to a partially unionized Centre and embarked on a restructure of our service delivery model. As an organization, we believe that change provides opportunities to rethink practices and improve the way we work. Moving forward, we as a team will continue to inspire one another to collaborate and expand our shared vision of providing excellent service.

Our agenda of excellence provided a unique lens which identified areas of concern within our Centre and community. This included lengthy wait time for therapeutic services, limited community resources for parents and inefficiencies in service delivery. To address these concerns the Centre expanded opportunities for parents to connect by securing additional funding for a parent drop-in group to connect parents with access to community resource, education and peer to peer support. The Centre approved the implementation of an Intake Worker to free up clinician time and improved parent access to resources. Wait time to therapeutic services was successfully reduced by developing a screening process and increasing group service.

The Nanaimo Child Development Centre continues its dedication to creating positive workplace cultural and improving staff wellness through monthly wellness initiatives. Staff are provided with information on the importance of self-care and wellbeing.

The Centre receives exceptional feedback from the families and community regarding our services. While we take pride in this acknowledgement, it fuels our desire to make further improvements.

A heartfelt thank you to staff who work daily to improve the lives of the children and families they support. You are all difference makers.

With gratitude,

Cheryl Booth

"There is nothing permanent except change" – Heraclitus



Infant Development

The Infant Development Program (IDP) continues to provide support to infants/children aged birth to three years (and their families) who have developmental delays or who are at risk for developmental delays. The program consultants have been able to provide service quickly so that there is little or no waitlist for the program.

Highlights Of The Year

The IDP is fortunate to have staff with diverse education and experience backgrounds. These backgrounds set the foundation for a wide breadth of knowledge sharing to the benefit of IDP clients and the NCDC staff as a whole.

While the majority of IDP support occurs in the family's home the IDP consultants also take on an active role with community partners. This past year the IDP consultants:

- Provided information sessions at numerous community programs including LAFF, Prenatal Lunch Bunch, Connections, Born Healthy, Strong Start, Healthy Start to Learning and the Tillicum Lelum drop in programs.
- Offered infant massage groups as well as therapy specific groups in collaboration with the Physiotherapy and Speech and Language programs at the Nanaimo Child Development Centre. All of these groups received positive participant feedback.
- Networked with the Neonatal Intensive Care Unit at Nanaimo Regional General Hospital to provide information to client families and hospital staff about the IDP program.
- Worked with VIHA Speech Pathologists to ensure continuity and consistency of service between the programs.

The IDP consultants are passionate about their work and are committed to providing the highest level of service to their clients. The IDP consults are always on the lookout for updated best practice standards and education opportunities that allow for higher level comprehensive services to clients and their families. We look forward to supporting many new clients, building on our community network of support, and meeting any challenges with a positive attitude and caring outlook.

Speech Language Therapy

The speech and language program has four Speech Language Pathologists (SLPs) who provide consultations, assessments and intervention programs to children and their families to support their communication skills and feeding/swallowing skills.

Highlights Of The Year

- This year we continued to focus on responding as quickly as possible to referrals to our program, aiming to meet all children within 2-3 months of referral. By providing early access to speech and language service, we are hoping to provide early strategies and coaching to parents and help them start the journey to stronger communication skills in their children.
- Our service model this year has included timely initial consultations, blocks of service, group therapy and on-going individual intervention. We have shifted our focus this year to a needs-based intervention plan that best accommodates the needs of all the children referred to the program.
- Our groups this year continue to have a multidisciplinary focus as we have collaborated with the Infant Development and the Occupational Therapy programs. The *Play with Words* group focussed on early language and play strategies for children 1 ½ to 3 years old. The *Social Starters* group targeted children who need support with early social interaction and play. Our *Visuals and Communication* parent education workshop highlighted using visuals to support communication and daily routines. The *Launch into Letters* group coached parents to support the development of pre-literacy and pre-printing skills in their children who were getting ready for Kindergarten. We have more groups that are under development as we try to match the needs of our children and families.
- Our SLPs continued to seek out continuing education opportunities to expand our learning, to stay current with best practices and to support our work with children and families. Workshops attended this year focussed on supporting Indigenous families, learning about trauma informed practices and cultural safety, identifying and supporting feeding and swallowing difficulties in infants, building awareness of mental health and anxiety and adding new skills in developing and modelling alternative and augmentative communication systems (AAC).
- Our program continued to collaborate with other local and provincial programs including the Aboriginal Infant Development Program, the three local First Nations, Island Health Speech and Language program, Sunny Hill Health Centre for Children, Queen Alexandra Centre for Children's Health, and the BC Early Hearing Program to provide quality intervention to our clients.

We welcomed a new SLP to our team this year and we currently have a team of very skilled and collaborative clinicians. We continue to do our best to meet the ever-growing speech and language needs of children in our community. When it comes to children and families, communication is the heart of the matter!

Physiotherapy

The Physiotherapy (PT) department provided services to clients between birth and 19 years of age, through the Early Intervention Program, School Age Therapy and Fee for Service Programs (for children between the ages of 5 and 19 years). The program consists of 3 Physiotherapists.

Highlights Of The Year

The Physiotherapy department is currently providing service with the idea that everyone deserves to be seen rapidly and provided with recommendations. During 2018, new referrals were seen by a consistent 'screening' therapist who managed the waitlist by assessing the child's needs and priority level. The 'screening' therapist either assigned the child to the intervention waitlist, or provided minimal short term consultations. High priority children were given access to service as soon as possible to meet their needs. Initial consultations were provided within 2 months of receiving the referral. This screening process allowed the department to maintain a small waitlist.

- Physiotherapists continue to be part of the twice yearly Sunny Hill seating and mobility team outreach clinics held at the NCDC.
- The PT department created 'Plagiocephaly/Torticollis clinics' in 2018, in order to better respond to the high demand of consultations for this problem. Every therapist held a bi-weekly 3-4 hours clinic. PTs remain open to home visits for families who really need it, but overall this process has been very efficient.
- Rocking Rockets group continues to be a successful strategy to assist in managing PT waitlists. During this parent participation group, children and parents learn strategies and activities to develop the child's balance and coordination. This group for children aged 3 to 5 has been run for three 6-week blocks in 2018, with the support of volunteers. In response to parents feedback, the group is now biweekly instead of weekly, allowing them more time to practice new exercises in between sessions.
- Physiotherapists participated in different ongoing professional development including:
 - * Online webinar about the paediatric foot, gait development, and toe walking
 - * Cultural competence/safety and trauma-informed practice with indigenous families

Occupational Therapy

The Occupational Therapy (OT) department provides assessment, consultation and intervention within three main programs at the Centre, early intervention, school age therapy and VICAN. Changes in the Centre resulted in the discontinuation of the Fee for Service program which included the At Home program and private contracts.

Highlights Of The Year

The OT department has implemented an initial consultation process for each child referred. All families are being contacted within 3 months of referral except during staff vacancy. The average wait before initial contact by the OT department is 2 months. The initial consultation process includes assessment of the child and family's needs through observation, parent interview and possible standardized measures. The family is then provided with strategies, group invitations and/or follow-up plans for further services.

Following the initial consultation children are prioritized for further service based on their family's goals, current level of participation in daily activities, previous services and assessed needs.

The OT department hosted two parent-participation intervention groups collaboratively with the SLP-Social Starters and a new Pre-Kindergarten Launch into Letters group. Both of these groups involve modeling, activities and coaching for parent/caregiver's to use strategies in their homes and community.

Occupational Therapists serve on several internal committees as well as providing input and education to community partners such Nanaimo Ladysmith Public Schools.

Staying current with research and practice is an important professional responsibility and translates to improvements in service to clients. To this end OTs have participated in the following professional development opportunities:

- A Safe Place: Considering Cultural Safety in our Work with Indigenous Families
- Practical Solutions for Complex Trauma
- The NCDC's own Making Connections Conference
- New Developments in Ophthalmology (including updates on vision, visual conditions, visual impairment and treatments and implications for intervention).
- Childhood Autism Spectrum Disorder: Best Occupational Therapy Practice

Child & Youth Development

Since the last reporting period the Child & Youth Development Program (CYD) has run approximately 29 groups for 102 children and youth. The overall focus of groups was to provide participants with opportunities to develop relationships with peers while learning and practicing life and social skills, through play and movement based activities in a supportive environment.

Highlights Of The Year

Specific topics included social thinking, cooking, leadership, physical literacy, and a 6 week Sibling Group. In addition to regular group programming, CYD also offered spring and winter seasonal drop-in activities, our annual Family Christmas Bowling, gift wrapping with teens at Wood Grove mall, and a 5 week Summer Camp.

For families that identified transportation as a barrier to their child attending group, Child & Youth Workers continued to provide transportation to and from groups.

Throughout the year, Child & Youth Workers met with families to identify goal areas and provided individual sessions to children and youth when needed. Child and Youth Workers continue to provide advocacy at the request of families and worked in partnership with agencies such as School District 68, the Child and Youth Special Needs team, Boys and Girls Club, Leaders In Training, as well as collaborating with other services at the Nanaimo Child Development Centre.



— ❖ —
A CHILD HAS A SPECIAL WAY,
❖ of adding joy ❖
to every day!
— ❖ —

Family Development

Family Development provided early intervention to families with children 0 to 5 years. School age intervention was provided to children aged 6-12 through a partnership with Child and Youth Mental Health who screen for eligibility.

Highlights Of The Year

Families worked to address their goal areas such as family/child relationships, parenting, child development, grief and loss, family communication, social/emotional needs and other mental health concerns. Service is delivered primarily through in home intervention, Centre visits and occasionally group programming.

At parent request, a monthly post-group drop in happened the first Wednesday of each month. Providing child minding decreased barriers for parents who attended group which helped with its success. 90% of parents who attended the Choice Theory parenting group reported the group met their needs.

Family Development Consultants continued with their professional education including Social Stories Training and First Aid training. The team participates in Centre committee work included Performance Management Team, The Wellness Committee and the Fun team.

Thank you to the Family Development Team for your dedication to children and families.



Family Resource Navigator

The Family Resource Navigator (FRN) supports families by providing information, resources, education and support to navigate systems such as health care, social services and school. Since the last reporting period 539 families utilized FRN services. Of the 539 families, 37% were referred through the NCDC and 63% were from the community

Highlights Of The Year

- A variety of evening groups were facilitated in partnerships with community organizations such as Parent Support Services, Autism BC and Parents Alliance for Differently Abled Learners (PADAL). Groups included:
 - * A parenting support group
 - * Grandparents Raising Grandkids
 - * Monthly parenting groups such as raising children with Down Syndrome, ADHD, FASD and ASD
 - * Parent Advocacy Group
- FRN hosted over 200 participants for Knowledge Night sessions and workshops to enhance caregiver and community member's knowledge and awareness. Workshops were co-hosted with community and provincial organizations such as VIHA, Ministry of Children and Families, Canadian Mental Health Association, Family Support Institute & Autism BC. Topics included:
 - * Mental Health
 - * Mindfulness
 - * Raising Healthy Eaters
 - * Brother & Sister – Siblings
 - * Screen Time Awareness
 - * Navigating our BC Education Systems
 - * Launch into Adulthood (Transitions)
 - * Mental Health-Self Care for Parents raising a child with special needs
- FRN hosted three, seven week parenting seminars in partnership with Families2Families.
- A weekly social group called Young Adult Social Time was held in partnership with Autism BC (ABC) and Nanaimo Association for Community Living (NACL)
- The program hosted 2 family social activities, a Summer BBQ and an Old Fashion Christmas Family Day in partnership with facilitators/organizations from our Peer to Peer groups and Canucks Autism Network (CAN)
- Participated in four Early Years Healthy Start Fairs as well as community groups such as Nanaimo Youth Advocacy Group and Nanaimo Local Action Mental Health Team
- FRN met with 37 community organizations to share resources and program information
- The FRN program participated in two parades, the Nanaimo's Christmas Parade and Heritage Day Parade and put together a team to complete in the NCDC annual Silly Boat Regatta.
- The program is continuously grateful to the childminders and volunteers that help make our parent nights successful by offering amazing childminding during events and parent sessions. This year over 100 children were supported which created opportunities for families to attend sessions to enhance their knowledge and networks within their community.
- A heartfelt thanks to the Children's Health Foundation for funding the FRN program for another successful year.

Vancouver Island Children's Assessment Network

VICAN provides Tier 3 assessment services for children from 2 to 19 years of age with a query of Autism Spectrum Disorder, Fetal Alcohol Spectrum Disorder, or Complex Child & Youth.

Highlights Of The Year

2018 and 2019 has been an industrious period of time for the VICAN Department. Building on the successful consolidation of services between the Nanaimo Child Development Centre and Queen Alexandra Centre for Children's Health, the VICAN program has eliminated administrative inefficiencies and streamlined booking across the island. Families now have more flexibility and choice in the location of their assessment and less paperwork to complete.

VICAN has partnered closely with the NCDC's Family Navigator to ensure families of newly diagnosed children have a thorough understanding of community resources and personalized 'wrap around' supports.

During this ambitious past year, the VICAN program completed approximately 70 Autism assessments and 50 multidisciplinary FASD and complex development assessments.



Supported Child Development

Supported Child Development is a program that provides a wide variety of supports to community Preschools and Daycares, enabling them to include children with additional needs.

Highlights Of The Year

- Over this last year, we have provided service to over 159 children and 64 childcare centres from South Ladysmith to Nanoose, with 15 support workers and 7 SCD Consultants on staff. There has been little to no waitlist for services, as SCD Consultants have been able to respond quickly to referrals.
- SCD service included consultation to child care programs, creating resources, conducting assessments of developmental skills for the children, supervising support staff and overseeing a lending library of equipment, toys and other resources available to the childcare centres we are consulting to.
- SCD continues with our pilot project to offer an education based service. This includes offering “Positive Approaches to Behaviour” education modules in conjunction with a support plan with the goal of increasing implementation of applied knowledge in child care programs. The support plan includes the childcare staff, the SCD Consultant and SCD Support Workers working in partnership towards the common goal of improved service to children and families. We have provided extensive education through this model, with moderate success. The challenge we have been experiencing is responding to the high numbers of staff turnover in Early Childhood Programs in the community.
- In addition, SCD continued to offer other educational opportunities to the childcare community this past year, focusing on topics such as FASD and Resilience. Feedback has been very positive and demand for training has been significant.
- SCD Consultants are currently working with Nanaimo Early Years as well as the Ladysmith Early Years groups, participating in the State of the Child reports and Health Fairs.
- SCD Staff joined other NCDC staff in volunteering at Silly Boat, the Big Kahuna and other events throughout the year.



Preschool

The Child Development Centre Preschool provides a quality, inclusive learning environment to children of all abilities between the ages of 30 months to 5 years.

Highlights Of The Year

- Evangeline Green and Paula Hopkins, the preschool's Early Childhood Educators offer a structured play environment with a comprehensive program that includes field trips and a partnership with programs at the Nanaimo Child Development Centre.
- In particular, the preschool staff work closely with the Supported Child Development Program to support and enrich the learning of all of the children in program. For the past two years, support worker Kazue Fujiki has been working with the preschool team and this year, Anne Nikitovic joined the team as a second support staff.
- This past year, the preschool again welcomed a student from the Early Childhood Education Program at Vancouver Island University, allowing staff the opportunity to share their knowledge and experience with a new group of ECE's.
- The Preschool staff continue to engage in an evolution of the program, embracing both a Reggio Emilia inspired practice and an Emergent Curriculum. Feedback from families has been overwhelmingly positive.
- This year we were unable to participate in our partnership with SD68 to participate in their Salmon program, as the equipment failed. We have since been successful in acquiring a grant to replace the broken chiller for the saltwater tank. This new chiller will allow us to once again hatch salmon eggs, raise them through all of their growth stages to the point of releasing the fry in the Millstream River. In past years, children and families embraced learning about the importance of our streams and local waters and being stewards of the environment and will now be invited to join us in this experience once again
- In the Fall of 2019, our preschool will be expanding to classes of 18 children from our previous 15. This requires our classroom to be relocated to accommodate the space requirements. Classroom renovations will happen in the coming year with a goal of a preschool space that can accommodate 20 children. We look forward to another full, fantastic year!

Alone
WE CAN DO SO LITTLE

Together

WE CAN DO SO MUCH

Helen Keller



Fundraising

The Resource Development Department (RD) is responsible for the development, implementation and evaluation of the fundraising and marketing campaigns for the Nanaimo Child Development Centre. Incredible community support through our many events (Telethon, Silly Boat and Spring Celebrity Event) to name a few and many third party fundraisers is at an all-time high. Other major fundraising sources include general donations and Foundation & Grant applications. The expansion of the Family Resource Navigator is an area of particular growth. RD is also responsible for recruiting, training, supervising and recognizing volunteers. The Nanaimo Child Development Centre would not be where it is today without the support of its donors, sponsors and volunteers. We are incredibly grateful to all who continue to help us support the children whom we serve.

Highlights Of The Year

The Nanaimo Child Development Centre (NCDC) is one Canada's finest non-profits serving children and youth with developmental challenges and their families. We have been awarded top honours through CARF (Commission on Accreditation of Rehabilitation Facilities) which ensures delivery of best possible services and programs. Additionally, we were recently winner at the Greater Nanaimo Chamber of Commerce Business Achievement Award – under Health Care Services. This award is granted to a service-based health care organization who has demonstrated a history of positive customer feedback and excellent outcomes. Michelle Kocourek of the Resource Development Department was nominated in the Chamber's 'Above and Beyond' category as well.

The Silly Boat Regatta, continues to be the most publicly attended event of the year – with close to 10,000 people in attendance. 40 teams participated in 2018 and ultimately raised over \$123,000 to support programs, services and the purchasing of therapeutic equipment for the Centre. So many wonderful businesses, families, organizations and volunteers participate and support this incredible family focused event. Our new Presenting Sponsor, Shoreline Orthodontics, invites you to come down to Maffeo Sutton Park on July 14, 2019 and enjoy the festivities that day!

The NCDC Telethon was a great success! Our grateful thanks to our partners at SHAW TV and Port Theatre staff that helped make this event possible. Behind the scenes are many incredible volunteers who help ensure a successful day. We are honoured to have such gifted people in our community who share their talents, whether through music, dance or giving time to support and volunteer at the event.

The Little Drummer Fund encompasses several 3rd party fundraisers and donations. This year's gift wrapping kiosk at Woodgrove Centre raised \$15,865.25! With over 125 volunteers, this again shows incredible community support. Our partnership with Woodgrove expanded to include a new project – indoor skating early in the year, which coincided with the opening of the Winter Olympics and spring break. A novel fundraiser, volunteers manned the booth 7 days a week resulting in a donation of \$6,000 for the Centre.

Our Spring Celebrity event saw Canadian comedian icon, Brent Butt, perform at the Port Theatre. Brett's comedic storytelling entertained all who attended! Whitey Somers, an accomplished entertainer brought his original style of Roots, Blues and Other Grooves to the stage at

Fundraising Cont...

the Welcome Reception and at the VIP Meet & Greet. Our main sponsors, Country Grocer and Ramsay Lampman Rhodes and delectable food from Nest Bistro and Fanny Bay Oysters it was a fantastic evening that was had by all who attended. Steve Patterson was the Celebrity presenter for the 2019 event.

The Annual Big Kahuna Classic (a golf tournament, organized by family and friends of the late Paul Johnstone, long-time community member and major supporter of the Centre). Final tally for the event shows they raised \$158,833 and was a huge success. The Johnstone's and the Big Kahuna supporters have raised over \$828,000 through the years! Their generous donation was recognized during the Telethon.

Children's Health Foundation of Vancouver Island approved a multi-year grant for our Family Development Family Resource Navigator program. This innovative position assists families to find and receive additional essential supports (i.e. counselling, therapeutic equipment needs, completing applications, financial aid etc.) thus freeing up essential therapy hours. It quickly became evident that families were needing to make connections; with each other as parents and caregivers, with agencies in the community and having educational opportunities to assist and support their journeys – whatever that may look like. Family Knowledge Nights, Family Supporting Families and Young Adult Social Time evenings ensure families and youth stay connected, experience educational opportunities and are engaged in supporting one another.

We would like to acknowledge the generous donations of individuals, service groups, corporations, foundations and volunteers who have contributed their time, talent and energy in supporting the fundraising and awareness efforts of the Nanaimo Child Development Centre. It is through community support that we are able to accomplish so much for those whom we serve.



Donors & Sponsors

As a not for profit agency donations are vital to the operations of the Nanaimo Child Development Centre. Your contributions help us in “Opening Doors” for the families in our community. We are extremely grateful for your support.

Individual Donors

The Nanaimo Child Development Centre Society recognizes its obligation to respect and protect the privacy of donors. Personal information provided by donors is therefore not disclosed to any third parties.

Rather than listing donors individually, we would like to take this opportunity to thank all individuals for their donations as well as the participants and individual donors to the Silly Boat Regatta, Telethon, and Little Drummer Fund Campaigns and all third party fundraisers. Your contributions help us in “Opening Doors” for the families in our community. We are extremely grateful for your support.

Major Funders

**Ministry of Children & Family Development
(MCFD)**

School District #68

**Vancouver Island Health Authority
(VIHA)**

Donations In Kind

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Individual commitment to a group effort, that is what makes a team work, a company work, a society work, a civilization work!"

(Vince Lombardi)





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