



NANAIMO CHILD  
DEVELOPMENT CENTRE

*Opening Doors®*

2018

# IMPACT REPORT



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# Our Mission

Promoting optimum  
**child development**  
by serving children & youth  
with developmental needs  
and their families.

Est. 1967



# Welcome

## Message from our Executive Director



This past year was another year of tremendous intervention and support for the families we are serving. This standard is always first on our minds. Although we had our share of challenges our staff continued to deliver excellent services as measured by our parent feedback surveys. We also found new ways to serve families through our Family Resource Navigator and the expanded caregiver support nights and weekends. I want to recognize all those on our staff team for the role each plays. Everyone in every department is essential and valued. Thank you for your hard work and commitment to the work. We are also grateful to our volunteers who donate so much of their time in the Centre and out in the community. This includes our fantastic Board of Directors who continue to provide guidance and support in such a positive fashion. Lastly, thank you to our donors who collectively help to improve the lives of the children and families we serve. Together, we are changing young lives.

The NCDC is in process of change in operations and I am confident that we will manage through the transition with the usual professional expertise the staff and Board have been known for. With every challenge comes opportunity, and with that I look forward to what the future will bring for the NCDC.

I also want to congratulate our team on the recent Chamber of Commerce award in the Health Care Services category. Way to go team!!

In closing, I must add that I am excited to know the NCDC is in the great hands of my successor Dominic Rockall. I leave the NCDC for a move to Victoria but I will forever be grateful to have had the opportunity to be part of this great organization. I don't think anyone ever really leaves the NCDC. It remains in my heart forever.

*Scott Bradford*

## Message from our Board President



I am so proud to be the President of the Child Development Centre. The life-changing stories of the kids continue to inspire me and my Board colleagues. I know that as a member of this team (staff, board members, volunteers, donors, parents and guardians) we are all part of this wonderful organization that does so much good work in our community. I want to recognize out-going Board members Nicole Smith, Andrea McCaw, Colin Bartlett, and Jenn Houtby-Ferguson – it has been such a pleasure to have worked with you all over the past few years. I think I speak for the entire Board in saying thank you for your contributions.

*Michael Robinson*

# MEASURING



**97%**

Satisfaction with staff listening and understanding child and family needs.



**33%**

Increase in wait times.



**93%**

Of NCDC Staff refer to the Family Resource Navigator program.



**90%**

Of clients achieved their goals



- The best thing is they have come to my house for appointments. This is especially helpful since I have 2 kids under 2.
- Extremely caring, passionate, professional and knowledgeable practitioners.

# SUCCESS IN 2017

Increase in families accessing the Family Resource Navigator Program.

**218%**



Satisfaction from teen group participants.

**100%**



Satisfaction at discharge.

**100%**



Average increase in social media followers.

**18%**



- It was very accessible and the overall experience was easy, friendly, professional and pleasant.
- Inclusive and sensitive to the needs of the child you are supporting
- Non-judgmental professionalism



# Human Resources

*"Staff!! They make the Centre: qualified, energetic, accommodating and dedicated"*  
*-Parent Feedback*

## Long Term Service Awards to:

### 5 Years:

Clair Ethier  
Melanie Kowal  
Emelyn Bautista  
Kirsten Barlow  
Laura Bickerton  
Claire Vass

### 10 Years:

Rose Wilkes  
Nicole Sugiyama

### 15 Years:

Deana Bourodemos  
Michelle Kocourek

## Transition of Leadership

At the end of the fiscal year we wished good fortune and a safe journey to Scott Bradford, NCDC Executive Director. Scott came to the NCDC in September of 2013 from Ottawa where he was the Executive Director of the Boys and Girls Club. After five years of Service to the Nanaimo Child Development Centre, Scott has resigned in order to relocate to Victoria and start a new adventure. The Center wishes him well on this next phase of life.

The NCDCCS Board of Directors are very pleased to welcome the New Executive Director, Dominic Rockall.

Dominic comes to the Centre with over 25 years of experience in the Community Services Fields. Dominic most recently was the Executive Director for the Clements Center in Duncan which is a Community Living Agency and a Child Development Centre.



# Volunteers and Interns

We welcomed volunteers and student interns into many areas of the NCDC this past year, and we want them to know how much we appreciate them. Our team is strengthened by their energy and passion for helping young people.

## Volunteer Spotlight



Venesa Vallese

Visiting with our volunteer Venesa is like a family reunion! Having been with the Centre volunteering in the Admin Department for a year now, her engaging attitude and effervescent enthusiasm ensures everyone who comes through the door is greeted with a friendly smile! Her journey with the Centre started years ago though. As a former client of the NCDC, she readily chats about her journey here and all the former staff who played a role in her time here.

Venesa isn't new to the volunteer role – she has been volunteering in the community for years (i.e. Diabetes Association, United Way) where she shares her love for people and her Admin skills readily. What a wonderful example of community support, thank you!

## 2017/2018 Board of Directors

Leadership changes lives. We are fortunate to have a Board of Directors that is passionate about the work of the Nanaimo Child Development Centre. This past year has been a journey of change as the Board dedicated significant time to a year of change with transitioning to the New BC Society ACT and consulting on a new inclusive playground at Maffeo Sutton Park. We are thankful for this group of fantastic people:

**Michael Robinson—President**

**Nicole Smith – Vice President**

**Jane Eade – Treasurer**

**Colin Bartlett – Chair of Personnel Committee**

**Laura Addison – Director**

**Troy-Anne Costanble—Director**

**Kevin Gilanders – Director**

**Ken Hammer—Director**

**Jenn Houtby-Ferguson - Director**

**Jennifer Leslie – Director**

**Andrea McCaw – Director**

**Blake McGuffie – Director**

# Program Report

*“Never believe that a few caring people can’t change the world. For, indeed, that’s all who ever have,” - Margaret Mead*



## Highlights This Year

Highlights this year included access to the Family Resource Navigator (more than doubling), the Making Connections conference achieved continued growth and success and we received exceptional feedback from the families and the community regarding our services. We have made efforts to increase community access to the Centre itself to assist the larger public with space for neighborhood programs. We continue to maintain innovative partnerships with community programs such as the Children’s Health Foundation, Nanaimo Early Years, the Autism Society, the Nanaimo Mental Health Local Action Team and many more.

The past year has been a period of change and transition for the Nanaimo Child Development Centre. As a new Program Director, supporting the Centre through change has provided a unique learning opportunity. As a Centre, this change will become an opportunity for growth and a chance to reevaluate our practices and explore service delivery options. Each department within the NCDC has used this opening to reflect on how services can be delivered more efficiently and effectively through the use of groups, parent education, and resource navigation. We continue to strive towards our goal of streamlined, family friendly, sustainable programs that maximize staff time and family satisfaction. We are excited about our progress, and maintain our commitment to our mission of promoting optimum child development.

Centre challenges continue to include longer wait times, staff retention and the high cost of professional development.

As a CARF accredited organization we continually evaluate the work we do with families and the community, seeking feedback and responding to input. As our greatest resource, our staff continue to provide the highest quality service, a commitment to continued education and maintaining professionalism. Planning and delivery of quality programming and a commitment to the high standards of practice remains at the core of what we do. We look forward to the challenges and rewards of the year ahead on the road to exceptional service.

*“There is nothing permanent except change” – Heraclitus*

Cheryl Booth

Program Director



# Infant Development

The Infant Development program (IDP) continues to provide support to infants (and their families) aged birth to three years who have developmental delays or who are at risk for developmental delays.

## Highlights Of The Year

During the 2017/2018 year the IDP consultants have been able to provide service quickly so that there is little or no waitlist for the program.

The IDP is fortunate to have staff with diverse education and experience backgrounds. These backgrounds set the foundation for a wide breadth of knowledge sharing to the benefit of IDP clients and the NCDC staff as a whole.

The IDP consultants have been focusing on ensuring best practice through professional development this past year. This has been attained by team members seeking out and attending professional development opportunities specific to Autism Spectrum Disorder, sleep, infant feeding, trauma informed practice, best practice for assessment and community resources.

While the majority of IDP support occurs in the family's home the IDP consultants also take on an active role with community partners. This past year the IDP consultants:

- Provided information sessions at numerous community programs including; Healthy Beginnings, LAFF, Prenatal Lunch Bunch, Connections, Born Healthy, Strong Start, Healthy Start to Learning and the Tillicum Lelum drop in programs.
- Offered infant massage groups and drop-in playgroups. Both of these groups received positive participant feedback.
- Networked with the Neonatal Intensive Care Unit at Nanaimo Regional General Hospital on a regular basis to provide information to client families and hospital staff about the IDP program.

The IDP consultants are passionate about their work and are committed to providing the highest level of service to their clients. We look forward to supporting many new families, building on our community network of support, and meeting any challenges with a positive attitude and caring outlook.

# Speech Language Therapy

The Speech and Language Program (SLP) has three Speech Language Pathologists (SLPs) who provide screenings, consultations, assessments and intervention programs to children and their families to support their communication skills and feeding/swallowing skills.

## Highlights Of The Year

Our focus this year has been on providing meaningful and timely initial responses to parent's concerns about their children's speech, language and feeding skills. We modified our initial consultation process this year to better meet these goals. During the initial consultation process, we meet with families, gather information and provide strategies and recommendations to respond to the child and family's most immediate concerns within 2-3 months. The Initial consultations may be 1-4 visits long. Collaboration with the Occupational Therapy and Physiotherapy departments on this process has helped to make service delivery more consistent and predictable between our programs.

This year we focussed on developing parent and child groups as well as education sessions that could be offered to families as a next step to their initial consultation process and to families that are currently receiving individual speech therapy. For some children and families, these groups give them all the tools that they need in order to respond to their concerns about their children. For other families, these groups give the opportunity to try skills that will later be supported by individual speech therapy.

Our groups this year have been multidisciplinary as we have collaborated with Infant Development and the Occupational Therapy programs. The *Play with Words* group was a joint IDP/SLP group focussing on early language and play strategies for children 1 ½ to 3 years old. The *Social Starters* group was a partnership between the OT and SLP programs and targeted children who need support with early social interaction and play. Our *Visuals and Communication* parent education workshop was also an OT/SLP partnership that highlighted using visuals to support communication and daily routines.

Our SLPs continued to seek out continuing education opportunities to expand our learning, to stay current with best practices and to support our work with children and families. Workshops attended this year focussed on supporting First Nations families, enhancing intervention services for children with special needs, identifying and supporting feeding and swallowing difficulties, building awareness of mental health and anxiety and developing social interaction and friendship skills for children with autism.

We welcomed an SLP student from the UBC School of Audiology and Speech Sciences for 6 weeks in the spring of 2017.

Our program continued to collaborate with other local and provincial programs including the Aboriginal Infant Development Program, the three local First Nations, Island Health Speech and Language program, Sunny Hill Health Centre for Children, Queen Alexandra Centre for Children's Health, and the BC Early Hearing Program to provide quality intervention to our clients.

Our enhanced initial consultation process and group development has served us well as we plan for the year ahead. We said goodbye to two SLPs this January and are forging ahead with reduced numbers, doing our best to provide quality service to the children and families that are referred to us. More work expanding groups and collaborating with our NCDL colleagues will help guide the changes to service delivery that will best meet the growing demand for our program.

# Physiotherapy

The Physiotherapy (PT) department continues to provide services to clients between birth and 19 years of age. The Early Intervention Program (EIP) serves children from birth to school entry. The School Age Therapy and Fee for Service Programs (FFS) serve children between the ages of 5 and 19 years.

## Highlights Of The Year

Services have looked different over the past year due to prolonged staffing vacancies. Currently there are two permanent Physiotherapists and two job vacancies. In order to quantify the needs of children waiting for further services, the PT department developed, trialed and revised a waitlist prioritization tool. All new referrals are presently seen within 2 months of referral. During that initial consultation the therapist assesses the child's needs, provides strategies and short term consultation prior to establishing their priority level. For high needs children the service continues, for others interim supports are provided until further ongoing services are available.

Highlights of the last year:

- Physiotherapists continue to be part of the twice yearly Sunny Hill seating and mobility team outreach clinics held at the NCDC and also attended appointments with Dr. Brent Weatherhead (orthopaedic specialist) at NRGH. Physiotherapists also at times join our clients at their orthotics appointments to give input.
- From fall 2016 to March 2017, weekly drop-in gym groups were offered. Families participated in the promotion of gross motor development with the support of a Physiotherapist.
- Established the Rocking Rockets, a parent participation group where children and parents learn strategies and activities to develop the child's balance and coordination. This group for children aged 3 to 5 has been run for two 6 week blocks with the support of volunteers.
- In summer 2017 provided a Playground Group for children entering Kindergarten in September 2017.
- Our newest Physiotherapist, shared her knowledge of dynamic core with other NCDC therapists and co-presented with an Occupational Therapy to the Child and Youth with Special Needs (CYSN) social workers.

Physiotherapists participated in ongoing professional development including:

- Hosting in-service by an Orthotist regarding helmet prescription for infants with Plagiocephaly
- Introduction to NDT
- Making Connections Conference
- Cerebral Palsy Evidence Update

# Occupational Therapy

The Occupational Therapy (OT) department provides screening, assessment, consultation and intervention within three main programs (Early Intervention, School Age Therapy and Fee For Service). Additionally, OT provides Occupational Therapy support to the Vancouver Island Children's Assessment Network (VICAN).

## Highlights Of The Year

### Highlights of 2017:

The OT department worked closely with the Physiotherapy and Speech Language Pathology departments on standardizing initial consultation process for new referrals. Most clients are now being seen within 3 months of the completion of the internal referral or NCDC intake. The initial consultation process includes assessment of the child and family's needs through observation, parent interview and possible standardized measures. The family is then provided with strategies, group invitations and/or follow-up plan if there is delay in further services.

Completed implementation of the 'Tune in Tune up' collaborative consultation program for 28 elementary schools in Nanaimo Ladysmith Public Schools. Tune in Tune up provided a 1-hour presentation to staff at each school, and in person collaborative consultation with up to 3 classrooms per school. This program supported building relationships and capacity of school staff to support children not currently eligible for other school aged services. Outcomes were evaluated by online survey to teachers that participated in the collaborative consultation. A full outcomes report was submitted to the Nanaimo Ladysmith Public Schools at the completion of the program. While the response rate on the survey was low (25%), all teachers reported positive outcomes for the project. Multiple teachers expressed that they perceive value in more OT services in their school. Most teachers were satisfied with the individual components of the project, however less than half were satisfied with the project overall. This is likely related to expression by multiple teachers that indicated they would have appreciated more individualized student services in addition to or instead of the tier 1 and 2 services provided.

Occupational Therapists serve on several internal committees as well as providing input and education to community partners such as Children and Youth with Special Needs (CYSN) Social Workers, Can Assist project for Ministry of Children and Family Development, and Nanaimo Ladysmith Public Schools.

Staying current with research and practice is an important professional responsibility and translates to improvements in service to clients. To this end OTs have participated in the following professional development opportunities:

- NCDC's own Making Connections Conference
- Lite Gait Training
- Cerebral Palsy Evidence Update
- Positioning to Optimize Functional Outcomes
- Cutting Edge Strategies to Improve Executive Functioning
- SET-BC Physical Access.

# Child & Youth Development

The Child & Youth Development Program provides opportunities for children and youth to connect and practice social and life skills through facilitated play, activities and events. This program is available to families with a child/youth up to age 19 with a referral through Child & Youth with Special Needs (Ministry of Children and Family Development).

## Highlights Of The Year

Since the last reporting period the Child & Youth Development Program has run approximately 50 groups for 115 children and youth. The overall focus of groups was to provide participants with opportunities to learn and practice life skills, social skills, play skills, and movement skills in relation to their identified goal areas. Specific topics included social thinking, mindfulness, leadership, physical literacy, a 6-week Sibling Group, as well as a Teen Girls Sexual Health group in partnership with Child & Youth with Special Needs Social Workers and Sexual Health Educator, Lindsay Balson. In addition to regular group programming, CYD also offered spring and winter seasonal drop-in activities, our annual Family Christmas Bowling, and a 5-week Summer Camp. For families that identified transportation as a barrier to their child attending group, Child & Youth Workers continued to provide transportation to and from groups.

Throughout the year, Child & Youth Workers met with families to identify goal areas and provided individual sessions to children and youth when needed. Child & Youth Workers continue to provide advocacy at the request of families and worked in partnership with agencies such as the School District, Child & Youth Special Needs, Special Olympics and Boys and Girls Club, as well as collaborating with other services at the Nanaimo Child Development Centre.

There have been several changes in staffing over the last year and we look forward to having a full team again in the near future.



# Family Development

The Family Development department provides support to families of children to address social, emotional, and mental health needs as well as parenting issues and stressors in family life.

## Highlights Of The Year

The program provides support to Early Intervention through open referral and school aged children aged 6-12 referred through Child and Youth Mental Health.

Families worked with their Family Development Consultant to address identified goals in areas such as: family/child relationships, parenting, child development, grief and loss, family communication, social and emotional needs. In home intervention, Centre visits as well as some group work was provided for families.

Family Development Consultants continued with their professional education in areas of Trauma and the Brain, Play Therapy Strategies, Non Violent Crisis Intervention and First Aid and the CDC Making Connections Conference. Centre committee work included; Performance Management Team, Wellness Committee, Fun Team and the Conference Committee. Volunteer time was spent at the Silly Boat Regatta, Christmas gift wrapping, Christmas Parade Float, NCDC Telethon, Centre theme decorating and the NCDC Family BBQ,



# Family Resource Navigator

Since the last reporting period the Family Resource Navigator provided information and resources to 506 Individual families within our community. This included; topic driven parent information sessions, community resources, equipment funding, navigating health care or education systems and Peer Support Groups.

## Highlights Of The Year

Thanks to the Children's Health Foundation, Royal Bank of Canada Foundation and the Vancouver Foundation for funding this program for another successful year.

Hosted Peer to Peer groups such as:

- Families Supporting Families
- Parent Support Group, Grandparent Support Group
- Down Syndrome Support Group and the Autism Parent Support Group

*Developed a Young Adults Social Time group. This group is now run in partnership with Autism BC & Nanaimo Association for Community Living.*

*There will be an expansion of groups coming next year adding in Attention Deficit Hyperactivity Disorder (ADHD) parent group, Parents Alliance for Differently Abled Learners group and a Foster Parent Group.*

Hosted 9 Knowledge Night Sessions, several Ggroups and workshops which included the following topics;

- Parenting
- Internet Awareness
- Childhood Anxiety
- The Brain & Fetal Alcohol Spectrum Disorder
- Inclusive BC- navigating the school systems
- Attention Deficit Hyperactivity Disorder
- Mindfulness
- Grief and Loss

The program is grateful to the childminders and volunteers that help make our parent nights successful by offering amazing childminding during our events. This created opportunities for families to attend sessions which enhanced their knowledge and networks within their community.

# Vancouver Island Children's Assessment Network

The Vancouver Island Children's Assessment Network (V.I.C.A.N) provides Tier 3 assessment services for children from 2 to 19 years of age with a query of Autism Spectrum Disorder, Fetal Alcohol Spectrum Disorder, or Complex Development Behaviour Conditions. Specific services provided include assessment/functional recommendations, referrals to other resources as needed, and a post-assessment family conference.

## Highlights Of The Year

2017 and 2018 has been a transformative period of time for the VICAN Department. The Nanaimo team said a heartfelt goodbye to our longstanding professional contract partners and merged with the Victoria VICAN team to provide a more integrated island wide service. This consolidation of resources will ensure equitable wait times for families across Vancouver Island and creates a more robust service relationship between the Nanaimo Child Development Centre and Queen Alexandra Centre for Children's Health. Administrative processes have been, and continue to be, reviewed to eliminate inefficiencies. Most importantly, families now have more flexibility and choice in the location of their assessment. During this transition year, the VICAN program completed over 90 Autism assessments and 50 multidisciplinary FASD and complex development assessments.

Feedback from parents was overwhelmingly positive which speaks to the skills and strengths of the team.

Family comments included:

- The staff were supportive and the assessment was excellent
- There was understanding and compassion
- We were given a clear and confident assessment
- Excellent advice on our next steps
- We left feeling optimistic and hopeful

# Supported Child Development

The Supported Child Development (SCD) program provides a wide variety of supports to community child care settings, to support the inclusion of children with developmental needs.

## Highlights Of The Year

Over this last year, we have provided service to over 159 children and 64 childcare centres from South Ladysmith to Nanoose, with 15 support workers and 7 SCD Consultants on staff. There has been little to no waitlist for services, as SCD Consultants have been able to respond quite quickly to referrals.

In the past, SCD service has always included consultation to child care programs, creating resources, conducting assessments of developmental skills for the children on caseload, supervising support staff and overseeing a lending library of equipment, toys and other resources available to the childcare centres.

This past year, SCD embarked on a pilot project to offer increased education based service. This includes offering “Positive Approaches to Behaviour” education modules in conjunction with a child’s individual support plan to increase implementation of parallel learning at the child care programs. The support plan includes the childcare staff, the SCD Consultant and the SCD support worker partnering towards the common goal of improved service to children and families.

In addition, SCD continued to offer other educational opportunities to the childcare community this past year, focusing on topics such as Fetal Alcohol Spectrum Disorder and Resilience. Feedback has been very positive, and demand for training has been significant.

SCD Consultants are currently working with the Nanaimo Early Years as well as the Ladysmith Early Years groups, participating in the State of the Child reports and Health Fairs.

SCD Staff volunteered at the Silly Boat Regatta, the Big Kahuna and other events throughout the year.



# Preschool

The Nanaimo Child Development Centre Preschool provides a quality, inclusive learning environment to 60 children of all abilities between the ages of 30 months and 5 years.

## Highlights Of The Year

The preschool's Early Childhood Educators offer a structured play environment, a comprehensive program, field trips and a partnership with all the programs at the Nanaimo Child Development Centre.

In particular, the preschool staff work closely with the Supported Child Development Program to support and enrich the learning of all of the children in program. For the past two years, support worker Kazue Fujiki has been working with the preschool team.

This past year, the preschool welcomed a student from the Early Childhood Education Program at Vancouver Island University, allowing staff the opportunity to share their knowledge and experience with a new group of Early Childhood Educator's (ECE's).

The Preschool staff continue to engage in an evolution of the program, embracing both a Reggio Emilia inspired practice and an Emergent Curriculum. Feedback from families has been overwhelmingly positive.

For the third year, the preschool partnered with School District 68 to participate in their Salmon program. This included having a saltwater tank in the classroom and hatching salmon eggs, raising them through all of their growth stages to the point of releasing the fry in the Millstream River. Children and families embraced learning about the importance of our streams and local waters and being stewards of the environment.

In April, one of our ECE's, Julie Tisserand and her husband welcomed a little boy to their family. She will be off on parental leave until the New Year. As a result, we were thrilled to have Paula Hopkins join Evangeline Green as the ECE's in the Preschool. Paula has worked for the NCDC for 5 years as a Support Worker in the Supported Child Development Program.

At present, the preschool is already full for the Fall and we are running a waitlist for September 2018. We look forward to another full, fantastic year!

EVERY  
**CHILD** IS A  
*different* KIND OF *flower,*  
AND ALL TOGETHER,  
MAKE THIS WORLD *away*  
A *Beautiful*  
GARDEN.



# Fundraising

The Resource Development Department (RD) is responsible for the development, implementation and evaluation of the fundraising and marketing campaigns for the Nanaimo Child Development Centre. Incredible Community support through our many events (NCDC Telethon, Silly Boat Regatta and the Spring Celebrity Event,) to name a few) and many third party fundraisers is at an all-time high. Other major fundraising sources include general donations and Foundation & Grant applications; where we have seen increased support for some of our initiatives (Family Resource Navigator and the Bounce Back and Thrive Program). RD is also responsible for recruiting, training, supervising and recognizing volunteers. The Nanaimo Child Development Centre would not be where it is today without the support of its donors, sponsors and volunteers. We are incredibly grateful to all who continue to help us support the children whom we serve.

## Highlights Of The Year

Celebrating its 50<sup>th</sup> Anniversary in 2017, the Nanaimo Child Development Centre (NCDC) is one Canada's finest non-profits serving children and youth with developmental needs and their families through its stellar CARF accredited designation, once again awarded top honors by CARF. Additionally, we were recently awarded a trophy at the Greater Nanaimo Chamber of Commerce Business Achievement Award – under Health Care Services. This award is granted to a service-based health care organization who has demonstrated a history of positive customer feedback and excellent outcomes. Michelle Kocourek of the Resource Development Department was nominated in the Chamber's 'Above and Beyond' category.

The Silly Boat Regatta, continues to be the most publicly attended event of the year – with close to 10,000 people attending. Over 40 teams participated and ultimately raised over \$107,000 to support programs and services for the Centre. So many wonderful businesses, families, organizations and volunteers participate and support this incredible family focused event.

Our Annual NCDC Telethon was a great success! Our grateful thanks to SHAW TV and Port Theatre staff that helped make this event possible. We recognize the special support of wonderful volunteers and of course community support. The 2018 Telethon will take place September 30, 2018 at Port Theatre and televised on SHAW TV. We invite everyone to attend the Theatre to watch the performers live from noon to 8 pm. This year 'The Kerplunks', will take the stage as our featured children's performers.

The Little Drummer Fund encompasses several 3<sup>rd</sup> party fundraisers and donations. This years gift wrapping kiosk at Woodgrove Centre raised \$16,608.85! With over 125 volunteers, this again shows incredible community support. Our partnership with Woodgrove expanded to include a new project – indoor skating, which coincided with the opening of the Winter Olympics and spring break. A novel fundraiser, volunteers manned the booth 7 days a week resulting in a donation of \$6,000 for the Centre.

Our Spring Celebrity event saw Jason Hewlett perform at the Port Theatre as well as a quick stop to the Centre to entertain the children in Preschool and the staff onsite at the Centre before his big performance. A combination of Hall of Fame Speaker status, and Award-Winning Las Vegas Entertainer, attendees laughed til they hurt with comedy & music to engage, educate & entertain.

# Fundraising Cont...

The Annual Big Kahuna Classic (a golf tournament, organized by family and friends of the late Paul Johnstone, long-time community member and major supporter of the Centre) raised over \$114,000 was a huge success. The Johnstone's and the Big Kahuna supporters have raised over \$665,000 through the years! Their generous donation was recognized during the NCDC Telethon.

Children's Health Foundation of Vancouver Island approved a multi-year grant for our Family Development Family Resource Navigator program. This innovative position assists families to find and receive additional essential supports (i.e. counselling, therapeutic equipment needs, completing applications, financial aid etc.) thus freeing up essential therapy hours in order for our therapists to see more children/youth. Identified through this program is the need for connections for families and the community. Family Knowledge Nights, Family Supporting Families and Young Adult Social Time evenings ensure families and youth stay connected, experience educational opportunities and are engaged in supporting one another.

We would like to acknowledge the generous donations of individuals, service groups, corporations, foundations and volunteers who have contributed their time, talent and energy in supporting the fundraising and awareness efforts of the Nanaimo Child Development Centre. It is through community support that we are able to accomplish so much for those whom we serve.



# Donors & Sponsors

As a not for profit agency donations are vital to the operations of the Nanaimo Child Development Centre. Your contributions help us in “Opening Doors” for the families in our community. We are extremely grateful for your support.

## Individual Donors

The Nanaimo Child Development Centre Society recognizes its obligation to respect and protect the privacy of donors. Personal information provided by donors is therefore not disclosed to any third parties.

Rather than listing donors individually, we would like to take this opportunity to thank all individuals for their donations as well as the participants and individual donors to the Silly Boat Regatta, NCDL Telethon, and Little Drummer Fund Campaigns as well as all third party fundraisers. Your contributions help us in “Opening Doors” for the families in our community. We are extremely grateful for your support.

## Major Funders

Ministry of Children & Family Development  
(MCFD)

School District #68

Vancouver Island Health Authority  
(VIHA)

## Donations In Kind

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# Thank You!

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Nanaimo Association for Community Living  
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Nanaimo Filipino Canadian Association  
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Nanaimo Toyota  
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Nanaimo Yacht Club  
No Vote - Don Bonner  
Northwest Properties Country Club Centre Ltd.  
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Palace Hotel  
Panago  
Paradise Island Foods - Len Thomson  
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Provincial Employees Community Services  
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Purple Pirate Entertainment  
Pythian Cerebral Palsy Committee  
Quality Foods  
RBC Foundation  
Real Canadian Superstore  
Real Estate Webmasters  
Regional Recycling  
RLR Law - Ramsay Lampman Rhodes  
Rotary Club of Nanaimo (Daybreak)  
Royal Canadian Legion - Ladies Auxiliary #10  
Royal Canadian Legion #171 Ladysmith  
Runners of Compassion  
Serauxmen Club  
Shaw TV  
Soap Exchange  
Starbucks  
Superette Foods  
TD Bank Group  
Telus Community Engagement  
Thrifty Foods  
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UA Local 516 Promotion Fund  
United Floors  
Vancouver Island University Students Union  
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