

# 2017



**NANAIMO CHILD  
DEVELOPMENT CENTRE**

*Opening Doors®*

# IMPACT REPORT



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WWW.NANAIMOCDC.COM



# Our Mission

Promoting optimum  
**child development**  
by serving children & youth  
with developmental needs  
and their families.

Est. 1967



# Welcome

## Message from our Executive Director



This past year has been challenging for us with staff shortages and we felt it in increasing wait times. We anticipate this stabilizing in the year ahead but I do want to recognize our entire staff team for working together to find ways to ensure points of contact with those families waiting. That said, we also had many highlights to celebrate as well. Our strategic plan called for more contact and support to families and we moved significantly in this direction this past year with our continued parent/family groups, our new Families Supporting Families program and with our Family Resources Navigator. Along the lines of innovation, our inaugural Conference was a great success and we are excited about the expanded Conference in 2017.

Heading into our 50<sup>th</sup> year of operations in Nanaimo we celebrated a very positive CARF accreditation process, setting the stage for another solid 50 years ahead. Looking back through all the memorabilia of the CDC one can see the Centre taking shape to what it is today. So many positive points of evolution including expanded staff teams, broader service offerings addressing more needs as well as facility upgrades and expansions. We continue to evolve our services in a spirit of continuous improvements and I look forward to the good stuff to come.

*Scott Bradford*

Scott Bradford

## Message from our Board President



I am very pleased to say 2016-2017 was a great year for the NCDC in so many ways. Our staff team continues to deliver such great service to the families in our care. This year I wanted to send kudos and draw attention to the behind-the-scenes team that supports the direct service staff – those in administration, volunteer support, fundraising, program support, finance, facilities and IT. I know most if not all of them and they continue to impress me with their hard work and dedication. It is always a treat to be in the Centre and around these folks. On behalf of the entire Board, I want to thank all of these people for their commitment and contributions to the success of the NCDC. We couldn't do it without them.

Of course, how could I not mention our very successful CARF survey this past year! The results were once again, excellent, which means we can assure this community and the families we are serving that the service is top-notch. Caring and Quality continues to define who we are and what we do.

A little bit about our strategic plan: we narrowed our focus this past year. This means we did a bit of a double-back to put more emphasis on getting our wait times down to a “parent-acceptable” range. We also continue to drive a culture that innovates, exploring both Social Enterprise options and seeing our 2<sup>nd</sup> Annual Conference grow from the foundation of success laid down at the first Conference this past year.

To my fellow Board members, I offer my heartfelt appreciation. Thank you for your time, passion, dedication and positive energy. Together we are all contributing to help so many remarkable young people and their families. **Lastly, I want to thank Board members Nicole Smith and Laura Addison who will be leaving the Board this year – to both of you I extend my gratitude for your attention and energy – you have both made the NCDC a better place through your efforts.**

*Michael Robinson*

Michael Robinson

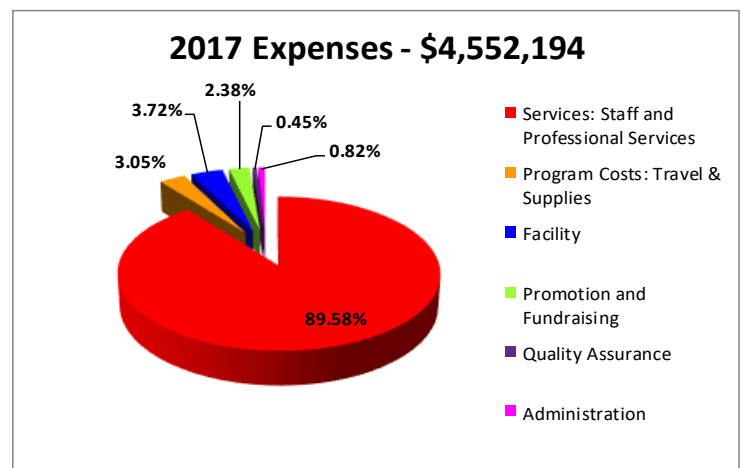
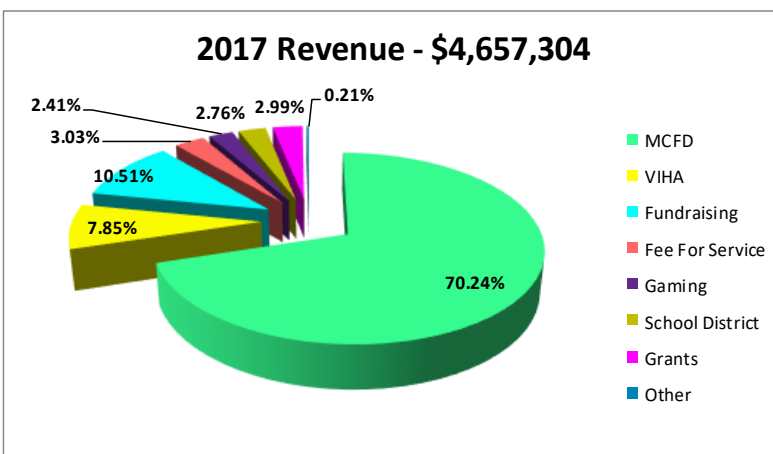
# Financial Snapshot

2016-2017 saw a year-end with an excess of revenues due in large part to staff shortages. The excess revenues allowed us to make some investments in our aging Centre in order to make the Centre more accommodating for families and staff.

The NCDC continues to operate within a well-managed finance environment thanks to a combination of funders that includes our provincial government, several large foundations, our incredible donors, and a host of community-based event fundraisers.

We are fortunate to have such a skilled Finance staff team working alongside our Finance Committee that reports to our volunteer Board of Directors. We also welcomed Church Pickard as our auditors this year.

Currently, fundraising provides for an additional 4.9 FTE's of program staff added over-and-above our provincially funded staff levels. Thank you to our donors for this wonderful support!



5 Year Financial Summary Comparison	Fiscal Year Ended				
	31-Mar-17	31-Mar-16	31-Mar-15	31-Mar-14	31-Mar-13
Revenue	\$ 4,657,304.00	\$ 4,441,227.00	\$ 4,560,561.00	\$ 4,381,485.00	\$ 4,069,075.00
Expenditures	\$ 4,552,194.00	\$ 4,549,082.00	\$ 4,546,385.00	\$ 4,315,416.00	\$ 3,971,729.00
<b>Excess (Deficiency) of Revenue Over Expenditures</b>	<b>\$ 105,110.00</b>	<b>\$ (107,855.00)</b>	<b>\$ 14,176.00</b>	<b>\$ 66,069.00</b>	<b>\$ 97,346.00</b>

# Volunteers and Interns

We welcomed volunteers and student interns into many areas of the NCDC this past year, and we want them to know how much we appreciate them. Our team is strengthened by their energy and passion for helping young people.

## Volunteer Spotlight



The Salvosa Family

Keeping it all in the family, the Centre is privileged to have 3 generations (grandmother, father, son) of volunteers helping both within the Centre and at events. Volunteering since 2015, the Salvosa's (Lydia, Lou and Richie) are often found prepping materials for fundraising events, coin rolling, washing toys and importantly, preparing family materials for the therapy departments. Other family members have joined them throughout the years and can often be seen at each and every event! What a wonderful example of community support, thank you!

## 2016/2017 Board of Directors

Leadership changes lives. We are fortunate to have a Board of Directors that is passionate about the work of the CDC. This past year has been a journey of exploration as the Board dedicated significant time to investigating Social Enterprise as an emerging source of new revenues. We are thankful for this group of fantastic people:

**Michael Robinson—President**

**Nicole Smith – Vice President**

**Jane Eade – Treasurer**

**Colin Bartlett – Chair of Personnel Committee**

**Laura Addison – Director**

**Ken Hammer – Director**

**Jennifer Leslie – Director**

**Andrea McCaw – Director**

**Blake McGuffie – Director**

**Kevin Gilanders – Director**

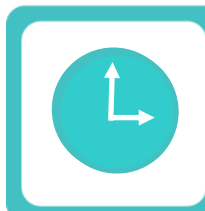
**Jenn Houtby-Fergusen - Director**

# MEASURING



**88%**

88% of client goals were achieved



**81%**

81% of Teen Clients reporting Satisfaction



**142**

142 Families have been supported by the new Family Resource Navigator



**67%**

67% families waiting for Speech services received a screen within 3 months of referral.



**1757**

1757 average of unique visitors to the NCDC website per month

# SUCCESS IN 2016

94% of Staff report satisfaction with organization ethics and values.

**94%**



95% of families, contacted 6 months after discharge, reported that services had improved their child's skills and abilities.

**95%**



35% of referrals are being received directly from families which shows an increase in awareness and access to services.

**35%**



1,364 Followers on Twitter 1094 Likes on Facebook means we were able to expose even more people to information about the NCDC.

**1,364**



92% of families, contacted at discharge, reported satisfaction with services they received.

**92%**



# Human Resources

*"Staff!! They make the Centre: qualified, energetic, accommodating and dedicated"*  
-Parent Feedback

## Welcome!

We welcomed the following people to our team this past year:

### New Staff

Tracy Berg

Kaylan Hildebrand

Louise Otteson

### Regular Positions

Evangeline Green

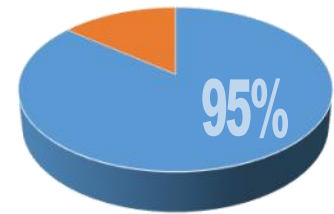
Chris Pike

Lindsay Hoehne

Mia Poirier

Jeff Sponaugle

Satisfaction with the  
services improving child's skills and abilities



**Sandie Borghesan Retirement—21 years**

**Jackie Davies Retirement—11 years**

## Tribute to Pam McAdam

We have mixed emotions about the impending retirement of Pam McAdam, our Director of Programs. We are happy for her and the adventures that lie ahead, but sad because we are losing such a fantastic team member. On September 4<sup>th</sup>, 1990, Pam joined the NCDC in the pre-school and then took on the duties of Program Director in July 2006, which she has done so well since that time. Pam has been a significant person in the evolution of the NCDC and the excellence of service we now provide.

For the past 27 years Pam has dedicated her career and her energy to the children and families here at the NCDC! What an amazing contribution to our community!

THANK YOU PAM!



# Program Report



2016-2017

Heading into our 50<sup>th</sup> year of operation, we can reflect on the provision of excellent service to families, our participating in community development for children and families, and the positive feedback received from stakeholders.

## Highlights This Year

- Excellent CARF survey and a 3 year Certification
- Successful first Annual Community Conference
- Participation in Nanaimo Early Years Partnership events
- Expanded Family Resource Navigator Program - Families Supporting Families
- Summer drop in Playgroup, weekly Gym drop-in group
- Our Annual Family BBQ

Challenges include the need to balance lengthy wait times and meet community requests for speakers, presentations, and student placements. We address these challenges through advocacy, community supported fundraising, and analysis of service delivery models.

The CDC values its place in the community, participating at the Nanaimo and Ladysmith Early Years Partnerships tables, supporting community planning for families and young children. This year we responded to invitations to speak to Nanaimo and Ladysmith Schools, Stz'uminus First Nations Pre-natal group, Ladysmith Healthy Start event, Healthy Beginnings (Public Health), Pacific Care, VIU, Tillicum Lelum, Kw'umut Lelum, and Pacific Care. At the same time, we were unable to meet a number of requests from community partners.

We brought families into our centre through new opportunities created by the Family Resource Navigator, both educational and support based. We also hosted the annual School District - Kindergarten Transition Planning parent presentation.

Every year brings staff changes to our door and this year was no different. We celebrated the retirement of long term staff, and mourned the loss of their skills; we welcomed new babies and gratefully welcomed back their Moms; and we celebrated with those moving on to new pastures and struggled with recruiting into their positions.

As a CARF accredited organization, our greatest resource, our staff continue to provide the highest quality service, maintaining professional qualifications through ongoing education and training. Planning and delivery of quality programming and a commitment to the high standards of practice remains at the core of our work.



*"Anyone who does anything to help a child in his life is a hero to me"*

[Fred Rogers](#)

Pam McAdam

Program Director

# Speech Language Therapy

The speech and language program has five Speech Language Pathologists (SLPs) who provide screenings, consultations, assessments and intervention programs to children and their families to support their communication skills and feeding/swallowing skills.

## Highlights Of The Year

- Our Augmentative and Alternative Communication (AAC) Lending Library, nicknamed “*Me, My Talker and You*” got up and running this year. One of our SLPs took the lead in becoming our resident AAC specialist. She developed an inventory of our new equipment, helped make decisions on which devices and applications to purchase, gave in-house and community presentations, and provided ongoing support to our other SLPs in working with these AAC devices with our clients. Over the 2016-2017 year, we trialled these devices 22 times and had many success stories. In the words of one parent, “The Talker has established connection between me and my child... To us, it means hope.” Another caregiver wrote, “It has definitely opened up [her] world and we are very pleased with it.”
- Our SLPs had another big year of learning and expanding our clinical skills. This year’s focus was severe motor speech delay and motor learning challenges. In the spring, we hosted a speaker to address this topic to our team and invited other SLPs from the Island. In the fall, a group of SLPs headed to Victoria to learn from a respected researcher and practitioner in the field. We also attended workshops on the SCERTS training model for intervention planning for children with autism, the BC Early Hearing program training, and accessed web-based literature on evidence-based best practices.
- We welcomed an SLP student from UBC for 8 weeks in the spring of 2016, re-establishing a connection with the School of Audiology and Speech Sciences. Supporting the SLPs of tomorrow is an important task and our SLP team has a great capacity to help pass on our knowledge and experiences to others. It was a great opportunity to help build a student’s understanding of family-centred inter-disciplinary services and to establish our centre as an excellent place to come to learn and work.
- We collaborated this year with provincial committees, actively participating in the Paediatric Symposium planning committee and the Child Health BC Tiers of Service project.
- Planning is underway for some new groups and other learning opportunities for parents, especially for families that have recently been referred to our program. Stay tuned!

We are looking forward to the year ahead!

# Physiotherapy

The Physiotherapy (PT) department continues to provide services to clients between birth and 19 years of age. The Early Intervention Program serves children from birth to school entry. The School Age Therapy and Fee for Service Programs (FFS) serve children between the ages of 5 and 19 years. Services have looked different over the past year due to staffing vacancies. For the 2017-18 school year the PT department suspended the FFS program and shifted to program focused caseloads. It has been a challenging year, but the team is looking forward to full staffing in the near future and returning to a full complement of service within the interdisciplinary team.

## Highlights Of The Year

- Celebrated long term contributions to children and families and wished happy retirement to two Physiotherapists: Sandie Borghesan and Jackie Davies
- Welcomed two new team members Kayla Hildebrand and Kristin MacColl
- Presented as part of the team at a parent information night regarding child development
- Physiotherapists continue to be part of the twice yearly Sunny Hill seating and mobility team outreach clinics held at the NCDC and also attended appointments with Dr. Brent Weatherhead (orthopaedic specialist) at NRGH.
- From fall 2016 to March 2017 offered once weekly drop-in gym group for family participation in promotion of gross motor development with the support of a Physiotherapist.
- Physiotherapists participated in ongoing professional development including
  - Theory to Practice: Current Thinking in Pediatrics – current topics relevant to pediatric physiotherapy in cardiorespiratory, musculoskeletal and neurological systems
  - Current and Future Trends for Children with Cerebral Palsy and Other Developmental Conditions
  - Babies Can't Wait: Activating muscles, bone, brain and sensory systems in infants.

# Occupational Therapy

The Occupational Therapy (OT) department provides screening, assessment, consultation and intervention within three main programs (early intervention, school age therapy and fee for service). Additionally OT provides Occupational Therapy support to the Vancouver Island Children's Assessment Program (VICAN).

## Highlights Of The Year

The OT department has continued to focused efforts to improve interdisciplinary coordination of care and quickly linking families to appropriate resources and strategies, particularly if waiting for further service. To these ends services have included more timely and enhanced waitlist consultation services. Continued group offerings and parent workshops both for clients referred to OT as well as other families.

The OT department hosted an education day for parents, educational professionals and therapists to learn the process of Rapid Toilet Training from Katie Rinald, Behaviour Analyst.

Developed and began implementation of the 'Tune In Tune Up' collaborative consultation program across the 28 elementary schools in Nanaimo Ladysmith Public Schools. This included a 1 hour presentation to all staff of each school, and in person collaborative consultation with classrooms. This initiative is building relationships with and capacity of school staff to support children not currently eligible for other school aged services. This initiative is continuing throughout the 2016-17 school year.

Occupational Therapists serve on several internal committees as well as consulting and providing education to community partners such as Nanaimo Ladysmith Public Schools.

Staying current with research and practice is an important professional responsibility and translates to improvements in service to clients. To this end OTs have participated in the following professional development opportunities:

- Understanding the Role of Self-regulation in Challenging Behavior of Children with ASD
- Introception: The eighth sensory system – practical considerations
- Strategies for Improving Emotion Regulation and Other Related skills
- Assessment and Management of Eating, Drinking and Swallowing Disorders
- Zones of Regulation
- Make Social Learning Stick: Practical tools to build social regulation
- Children's Sleep: Problems, Importance and Solutions
- Equipment demonstrations
- Enhancing Executive Functioning in Children
- Cutting Edge Strategies to Improve Executive Functioning Skills
- International Seating Symposium including pre-conference workshops on early power mobility
- NCDC's own Nature of Play Conference

# Infant Development

The Infant Development program (IDP) continues to provide support to infants (and their families) aged birth to three years who have developmental delays or who are at risk for developmental delays.

## Highlights Of The Year

During the 2016/2017 year the IDP received 178 referrals; the IDP consultants have been able to provide service quickly so that there is little or no the waitlist for the program.

The IDP is fortunate to have staff with diverse education and experience backgrounds. These backgrounds set the foundation for a wide breadth of knowledge sharing to the benefit of IDP clients and the NCDC staff as a whole. This year we were fortunate to welcome Mia Poirier onto the team to cover a staff member's leave of absence. Mia brought with her enthusiasm, a positive outlook and passion for connecting with her clients and their families.

The IDP consultants have been focusing on ensuring best practice through professional development this past year. This has been attained by team members seeking out and attending professional development opportunities specific to Autism Spectrum Disorder, sleep, infant feeding, trauma informed practice, best practice for assessment and community resources.

While the majority of IDP support occurs in the family's home the IDP consultants also take on an active role with community partners. This past year the IDP consultants:

- Provided information sessions at numerous community programs including Healthy Beginnings, LAFF, Prenatal Lunch Bunch, Connections, Born Healthy, StrongStart, Healthy Start to Learning and the Tillicum Lelum drop in programs.
- Offered infant massage groups and drop-in playgroups. Both of these groups received positive participant feedback.
- Networked with the Neonatal Intensive Care Unit at Nanaimo Regional General Hospital on a regular basis to provide information to patient families and hospital staff about the IDP program.

The IDP consultants are passionate about their work and are committed to providing the highest level of service to their clients. We look forward to supporting many new families, building on our community network of support, and meeting any challenges with a positive attitude and caring outlook.

# Family Development

The Family Development department provides support to families of young children to address social, emotional, and mental health needs as well as parenting issues and stressors in family life.

## Highlights Of The Year

- Provided services to families with children birth to 5 years and 6-12 years through in home intervention to address psycho-social and emotional issues needs of children and families.
- Family goals may include: enhancing relationships, parenting skills, knowledge and strategies toward optimum child development, grief and loss and family communication.
- The Family Resource Navigator successfully met the needs of clinicians, families, and community partners. Monthly drop-ins were established called Family Supporting Families, Family Knowledge Nights; participated on community committees such as the Mental Health Local Action Team; co-hosted facilitator training for volunteers and developed an extensive data base of community resources for families and colleagues
- The team participated in professional development opportunities such as Ross Greene's Collaborative and Proactive Solutions to Understanding and Helping Behaviorally Challenging Children. Invitation to be speaker at the Vancouver Island University about assessment techniques used in working with children and youth with diverse abilities and mental health concerns.
- Participated on CDC committees that included Innovation Committee, Social and Wellness committees and the Performance Management Team.
- Volunteer time was spent at some of the CDC events throughout the year.



# Child & Youth Development

The Child & Youth Development Program provides opportunities for children and youth to connect and practice social and life skills through facilitated play, activities and events. This program is available to families with a child/youth up to age 19 with a referral through Child & Youth with Special Needs (MCFD).

## Highlights Of The Year

- Since the last reporting period the Child and Youth Development Program provided groups and individual support for approximately 119 clients.
- Groups focused on learning life skills, social skills, play skills, and recreation. More specifically, the program completed goal specific group topics including social thinking, self-esteem, Special Olympics and leadership skills.
- The program facilitated a highly attended psycho-educational group for siblings of program participants.
- A highlight was our Summer Camp program – for 6 weeks we ‘hit the road’ and enjoyed adventures in the community
- Throughout the year the program provided families with parenting support, increased goal focused individual sessions with children and youth, as well as several seasonal events and family drop-ins.
- The program supported an eight month practicum for a Child and Youth Care student from Vancouver Island University.
- Program staff wrote and presented to Special Olympic volunteers regarding challenging behavior supports for people with Special Needs.
- Child and Youth Workers continued to provide advocacy at the request of families and worked in partnership with agencies such as the School District, Child and Youth Mental Health, Special Olympics and Boys and Girls Club, as well as

“We would like to acknowledge the Children’s Health Foundation for their generous support of our Summer Program”

collaborating with other services at the Child Development Center.



# Vancouver Island Children's Assessment Network

The Vancouver Island Children's Assessment Network (V.I.C.A.N) provides Tier 3 assessment services for children from 2 to 19 years of age with a query of Autism Spectrum Disorder, Fetal Alcohol Spectrum Disorder, or Complex Child & Youth. Specific services provided include assessment/functional recommendations, referrals to other resources as needed, and a post-assessment family conference.

## Highlights Of The Year

- The VICAN program completed 130 assessments this year, for queries of Autism Spectrum Disorder, Fetal Alcohol Spectrum Disorder, and other complex developmental conditions. Families travelled from central, and north Vancouver Island, and the west coast.
- In partnership with Queen Alexandra Centre, a staff psychologist joined the Assessment team of Occupational Therapy, Speech Language Pathology, Paediatrics, and Assessment Coordinator.
- Collaboration with Queen Alexandra Centre (Victoria) has provided expanded access to Psychiatry.
- The program regularly hosted paediatric specialists for appointments with families from north Vancouver Island, assisting in reducing travel barriers for those families.
- VICAN continues to participate in research programs to add our local voice and expertise to the international conversation regarding diagnosis – for example, ACT BC Research Project.
- This year requests to speak were received from community partners such as Comox Valley Child Development Centre (The VICAN Program), Nanaimo Ladysmith Public Schools (Understanding Neurodevelopmental Disorder) and Early Childhood Educators (The Impact of Trauma on the Developing Brain), and Vancouver Island University (Understanding Disability)
- The Program coordinator provided two In-service presentations for CDC staff: Canadian Diagnostic Guidelines for FASD: New Revision, and Taking a Pregnancy Alcohol, Drug, and Medication History,
- Feedback from families this year was overwhelmingly positive and speaks to the skill of the team. Families commented on the “compassionate” and “professional” team and the “awesome” and “sensitive” staff.

# Supported Child Development

The Supported Child Development (SCD) program provides a wide variety of supports to community child care settings, to support the inclusion of children with additional needs.

## Highlights Of The Year

- Over this last year, our staff of 7 SCD consultants and 25 Support Workers have provided service to over 159 children and 64 childcare centres from South Ladysmith to Nanoose. There has been little to no waitlist for services, as SCD Consultants have been able to respond quite quickly to referrals.
- SCD service included consultation to child care programs, creating resources, conducting assessments of developmental skills for the children on caseload, supervising support staff and overseeing a lending library of equipment, toys and other resources available to the childcare centres we are consulting to.
- SCD continued to offer education to the childcare community this past year, focusing on topics such as Challenging Behaviour and Resilience. Feedback has been very positive, and demand for training has been significant.
- SCD Consultants are currently working with the Nanaimo Early Years and the Ladysmith Early Years groups, participating in the State of the Child and the Health Fair committees.
- SCD Staff joined other NCDC staff in volunteering at Silly Boat, the Big Kahuna and other events throughout the year.
- Education for the team this year has focussed on Cultural Competency and the nature of Play.



# Preschool

The Nanaimo Child Development Centre Preschool provides a quality, inclusive learning environment to 60 children of all abilities between the ages of 30 months and 5 years.

## Highlights Of The Year

- The preschool's Early Childhood Educators offer a structured play environment, a comprehensive program, field trips and a partnership with all the programs at the Child Development Centre.
- In particular, the preschool staff worked closely with the Supported Child Development Program to support and enrich the learning of all of the children in the program.
- This past year, the preschool welcomed three students from the Early Childhood Education Program at Vancouver Island University, allowing staff the opportunity to share their knowledge and experience with a new group of ECE's.
- The Preschool staff continue to engage in an evolution of the program, embracing both a Reggio Emilia inspired practice and an Emergent Curriculum. Feedback from families has been extremely positive.
- This year, the preschool partnered again with SD68 to participate in their Salmon program. This included having a saltwater tank in the classroom and hatching salmon eggs, raising them through all of their growth stages to the point of releasing the fry in the Millstream River. Children and families embraced learning about the importance of our streams and local waters and being stewards of the environment.
- At present, the preschool is already full for the Fall and we are running a waitlist for September 2017. We look forward to another full, fantastic year!

EVERY  
**CHILD** IS A  
*different* KIND OF *flower,*  
AND ALL TOGETHER,  
MAKE THIS WORLD *away*  
A *Beautiful*  
GARDEN.



# Fundraising

The Resource Development Department (RD) is responsible for the development, implementation and evaluation of the fundraising and marketing campaigns for the Nanaimo Child Development Centre. Community support continues to be incredible with record fundraising at our Telethon, Silly Boat and Spring Celebrity Event with Rick Mercer. Other major fundraising sources include general donations, and third party fundraisers. Foundation & Grant applications were also a focus this year – where we have seen increased support for new initiatives (Family Resource Navigator Position) and the Bounce Back and Thrive Program. RD is also responsible for recruiting, training, supervising and recognizing volunteers. The Nanaimo Child Development Centre would not be where it is today without the support of its donors, sponsors and volunteers. We are incredibly grateful to all who continue to help us support the children whom we serve.

## Highlights Of The Year

The Resource Development Department underwent some staffing changes this past year with the Communications Officer and the Fundraising Officer leaving the Centre in October. Recognizing the importance of undesignated funds which are primarily raised through fundraising activities, a new Fundraising Officer was hired, starting in January 2017.

The Nanaimo Child Development Centre (NCDC) is one Canada's finest non-profits, serving children and youth with developmental challenges and their families through its stellar CARF accredited designation, once again awarded top honors by CARF. Additionally, we were nominated for the Greater Nanaimo Chamber of Commerce Business Achievement Award – Healthcare/Medical Service Business of the year. Awareness is a key component to the success of the Centre. Every program here at the Centre is touched by fundraising monies in some way, some wholly by fundraised dollars. Celebrating our 50<sup>th</sup> Anniversary this year, the Centre will commemorate this big milestone at each and every event in some way. A large carving was commissioned as part of our initial celebration, a beautiful focal point at the front of the property.

The NCDC introduced a new Spring Celebrity fundraising event in 2016. Kicking it off in big style, the NCDC in partnership with the Port Theatre proudly hosted Rick Mercer: "Rant and Raise". An evening of pure hilarity, supporters enjoyed an evening with television host, actor and writer Rick Mercer as he shared with us Canada: A Nation Worth Ranting About! Presented by Friends of the Big Kahuna, RLR Law Firm, Country Grocer and Coastal Community Wealth Management with fabulous food provided by Nest Bistro and Fanny Bay Oysters it was a fabulous evening, raising nearly \$60,000. The 2nd annual Celebrity event has been scheduled for August 24th - with Entertainer of the Year, celebrity impersonator Jason Hewlett. Special 50th Anniversary pricing is available on tickets.

The Silly Boat Regatta, presented by Coast Capital Savings, continues to be the most publicly attended event of the year – with close to 10,000 people attending, 45 teams participating and ultimately raising over \$110,000 to support programs and services for the Centre. SHAW TV is partnering with us on both the Silly Boat and Telethon events.

The Fifth Annual NCDC Telethon was held October 2nd and raised over \$170,000! Our grateful thanks to SHAW TV and Port Theatre staff that helped make this event possible.

We recognize the special support of wonderful volunteers and of course community support. The 6th Annual Telethon will take place October 1, 2017 at Port Theatre televised on SHAW TV.

Supporting the third party fundraiser the 12th Annual Big Kahuna Classic (a golf tournament, organized by family and friends of the late Paul Johnstone, long-time community member and major supporter of the Centre) raised over \$107,881 and was a huge success. The Johnstone's and the Big Kahuna supporters have raised over \$527,000 through the years! Their generous donation was recognized during the Telethon.

The Little Drummer Fund campaign had a very generous donation of \$50,000 from an individual donor in 2016. Grateful thanks to all our incredible volunteers, we could not do it without them.

A grant from Children's Health Foundation of Vancouver Island this year supported the Child & Youth Development Summer Camp. This bridging program offered a continuation of opportunities for children and youth to increase their knowledge and the skills they learned during the school year, as well as maximize their independence at home and in the community. For children and youth with special needs, summer can be a challenging season as individualized support is not traditionally provided. This program provided a routine-based, individualized continuation of support through the summer season and feedback received from clients and families was very positive. Their continued support will see a continuation of this program, funded completely with fundraised monies. Their support continues for 2017-18 with their commitment to support the Family Navigator position. This innovative position assists families to find and receive additional essential supports (i.e. counselling, therapeutic equipment needs, completing applications, financial aid etc.). The Family Navigator also piloted our Families Supporting Families Networking Groups which have helped bring different groups of parents, grandparents and caregivers together to share their experiences and learn from each other.

A significant grant received from Variety the Children's Charity helped the Centre get much needed renovations and repairs. Work was done on the back side of the building and renovations to the front foyer receptions allowed for a wheelchair assessable counter. When the back of the building repairs were started, further building damage was discovered and Island West Coast Developments along with trade partners donated time and materials valued at \$35,000 to repair the additional damage that was discovered.

We would like to acknowledge the generous donations of individuals, service groups, corporations, foundations and volunteers who have contributed their time, talent and energy in supporting the fundraising and awareness efforts of the Nanaimo Child Development Centre. It is through community support that we are able to accomplish so much for those whom we serve.



# Donors & Sponsors

As a not for profit agency donations are vital to the operations of the NCDC. Your contributions help us in “Opening Doors” for the families in our community. We are extremely grateful for your support.

## Individual Donors

The Nanaimo Child Development Centre Society recognizes its obligation to respect and protect the privacy of donors. Personal information provided by donors is therefore not disclosed to any third parties.

Rather than listing donors individually, we would like to take this opportunity to thank all individuals for their donations as well as the participants and individual donors to the Silly Boat Regatta, Telethon, Celebrity Event and Little Drummer Fund Campaigns as well as all third party fundraisers. Your contributions help us in “Opening Doors” for the families in our community. We are extremely grateful for your support.

## Major Funders

Ministry of Children & Family Development  
(MCFD)

School District #68

Vancouver Island Health Authority  
(VIHA)

## Donations In Kind

Able Recognition  
Adobe  
Archie Johnstone Plumbing and Heating  
Blake Erickson Roofing  
Cisco  
Current Millwork Ltd.  
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