



NANAIMO CHILD  
DEVELOPMENT CENTRE  
*Opening Doors®*

2016

# ANNUAL REPORT



250.753.0251



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WWW.NANAIMOCDC.COM



# *Our Mission*

Promoting optimum  
**child development**  
by serving children & youth  
with developmental needs  
and their families.

Est. 1967



# Welcome

## Message from our Executive Director



This past year has been a year of growth and exploration – and some unfinished business. Unfinished in a sense that we still have parents waiting too long for their children to get services; growth in a sense that we saw new services take shape such as our Family Navigator position; and exploration in a sense that we continued to look for new ways to generate additional revenues and amplify the message that supporting children and youth with developmental delays is necessary.

Overall, we moved the bar forward. Continual efforts toward positive change. Meanwhile, our staff team continued to deliver excellent services, and that is something we are very happy about. Nanaimo families are very fortunate to have the caliber of expertise they do through the NCDC. The staff team is truly amazing!

*Scott Bradford*

Scott Bradford

## Message from our Board President



On behalf of the Board of Directors I want to send along a heartfelt thank you to the staff, volunteers and donors who helped so many families this past year. We continue see improvements in service delivery and our strategic plan continues to evolve each year.

There is so much more work to be done to get to our wait times down and at the same time try to address the emerging needs of young people and those adults who support them. We are on a mission to make this happen!

We are working hard to increase revenues through fundraising and social enterprise. We know we can reach our lofty goals and we are taking those calculated steps to achieve them.

Sometimes it feels like we are moving too slow towards those goals but a look back over a year gives us some comforting perspective.

Some highlights among many include our preparations for our Nature of Play conference by our up-start Innovation Committee, our Celebrity Spring event that kicked-off with Rick Mercer and some great new faces on our Board of Directors who are motivated to see our strategic plan evolve.

Lastly, we send along our THANK YOU and GREAT JOB to an amazing and supportive staff team. We have heard many times this past year from visitors who have commented on how positive and welcoming the Centre and the staff are.

Awesome!!

*Michael Robinson*

Michael Robinson

# Financial Snapshot

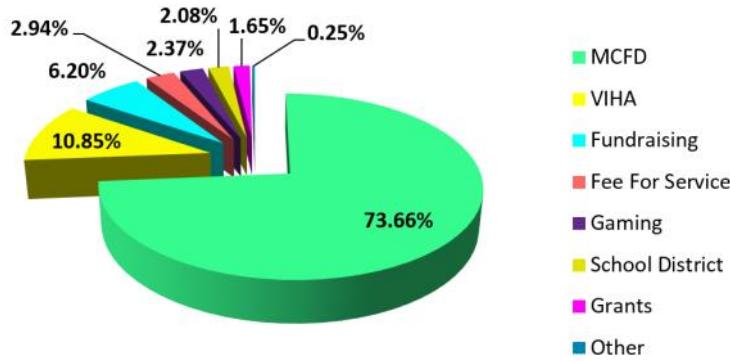
The NCDC continues to operate within a well-managed finance environment thanks to a combination of funders that includes our provincial government, several large foundations, our incredible donors, and a host of community-based event fundraisers. We are fortunate to have such a skilled Finance staff team working alongside our Finance Committee that reports to our volunteer Board of Directors.

2015-2016 saw a deficit year-end result that was due in large part to wage increases the Board of Directors felt were necessary to our service delivery team after a compensation survey was presented. The organization chose to honour two years of One-Time-Only wage increases (from the provincial governments) by continuing to provide those wage lifts on-going. Both wage adjustments created an anticipated deficit which is covered by reserve funds in the short-term.

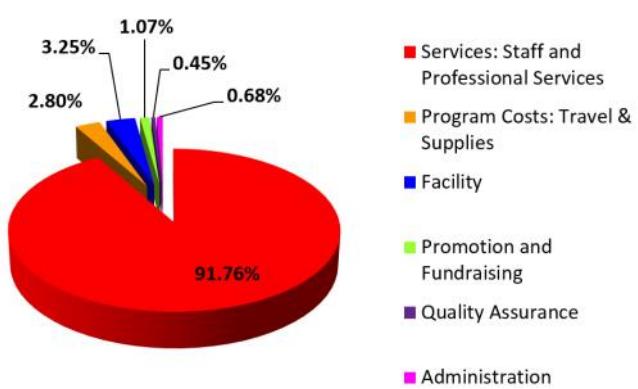
Our aim is to work with our provincial funders to lift contract amounts to ensure our employees are compensated for fairly while working to find new revenue sources through increased fundraising and possible social enterprise. These efforts will bring us back to a balanced budget as per our normal course of business.

Currently, fundraising provides for an additional 5.7 FTE's added over-and-above our provincially funded staff levels.

## 2016 Revenue - \$4,441,227



## 2016 Expenses - \$4,549,082



5 Year Financial Summary Comparison	Fiscal Year Ended				
	31-Mar-16	31-Mar-15	31-Mar-14	31-Mar-13	31-Mar-12
Revenue	\$ 4,441,227.00	\$ 4,560,561.00	\$ 4,381,485.00	\$ 4,069,075.00	\$ 4,087,841.00
Expenditures	\$ 4,549,082.00	\$ 4,546,385.00	\$ 4,315,416.00	\$ 3,971,729.00	\$ 3,987,001.00
Excess (Deficiency) of Revenue Over Expenditures	\$ (107,855.00)	\$ 14,176.00	\$ 66,069.00	\$ 97,346.00	\$ 100,840.00

# Volunteers and Interns

We welcomed volunteers and student interns into many areas of the NCDC this past year, and we want them to know how much we appreciate them. Our team is strengthened by their energy and passion for helping young people.

## Volunteer Spotlight



Shawn O'Toole epitomizes support in family life, vocation and in his community. As an Educational Advisor at VIU, he supports students as they navigate their educational & life plans. In his home community of Ladysmith, Shawn sits on several committees (Dry Grad & Ladysmith Resources Centre Association to name a few) supporting diverse groups and agencies. Nearly 3 years ago, he was introduced to the NCDC and the Silly Boat Regatta through volunteering at the event in support of his daughter, a summer student in the Resource Development Program at the time. Importantly fulfilling a “jack of all trades” position at the event, the call went forth for a co-chair for the Silly Boat planning committee for 2015/16 and Shawn readily stepped forward to take on that role and then some. Moving forward, he will Chair the committee for 2016/17 and along with the other incredible volunteers on the organizing committee, will head the planning of one of the most unique (albeit silly!) events in the City of Nanaimo!

## 2015/2016 Board of Directors

Leadership changes lives. We are fortunate to have a Board of Directors that is passionate about the work of the CDC. This past year has been a journey of exploration as the Board dedicated significant time to investigating Social Enterprise as an emerging source of new revenues. We are thankful for this group of fantastic people:

**Michael Robinson—President**

**Nicole Smith – Vice President**

**Jane Eade – Treasurer**

**Colin Bartlett – Chair of Personnel Committee**

**Laura Addison – Director**

**Ken Hammer – Director**

**Jennifer Leslie – Director**

**Andrea McCaw – Director**

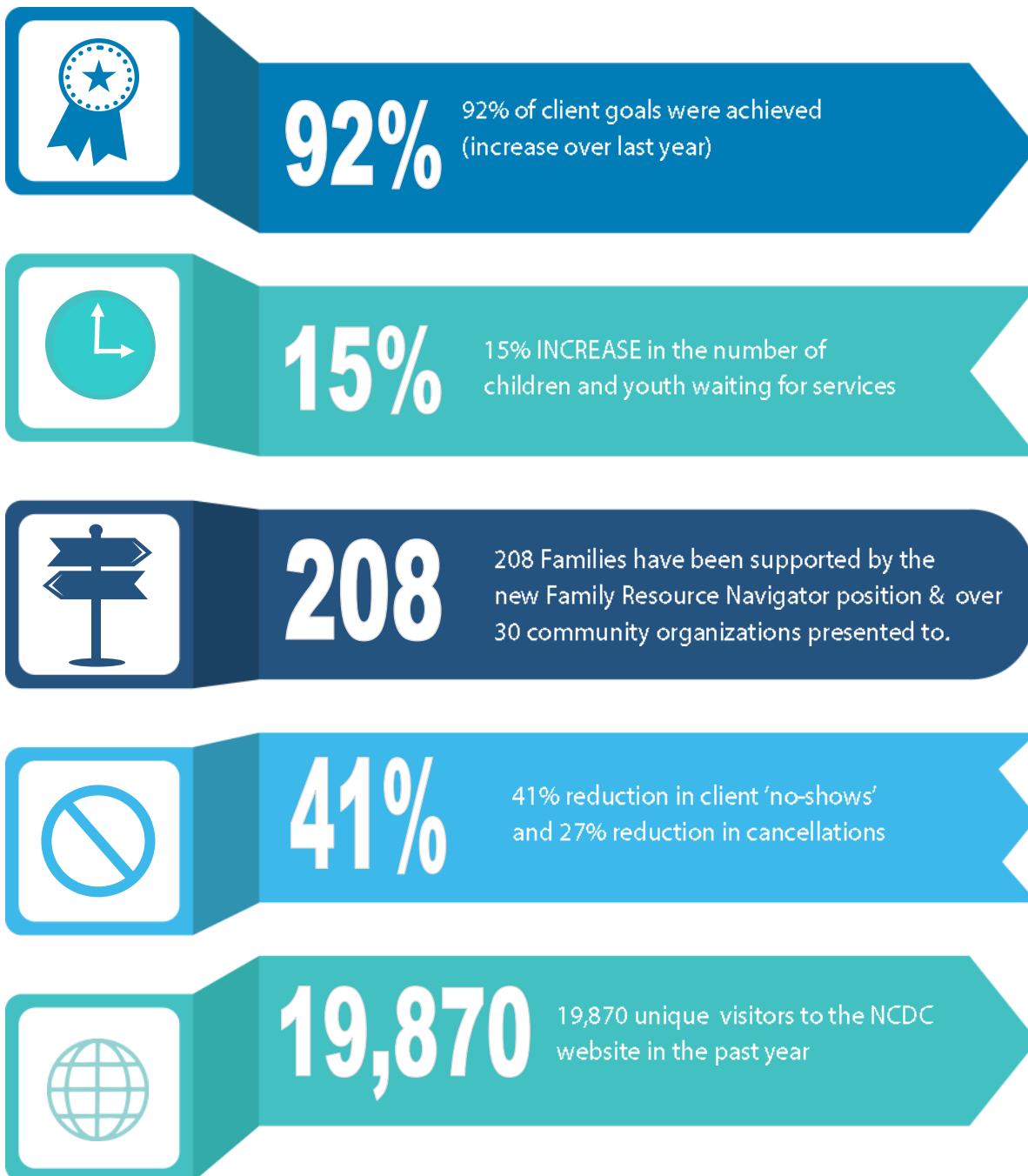
**Blake McGuffie – Director**

**Jim Plasteras – Director**

**Kevin Gilanders – Director**

**Jenn Houtby-Fergusen - Director**

# MEASURING



# SUCCESS IN 2015

100% of families were satisfied with their involvement in the goal setting process.

**100%**



91 % of families, contacted 6 months after discharge, reported that services had improved their child's skills and abilities.

**91%**



42% of referrals are being received directly from families which shows an increase in awareness and access to services.

**42%**



1,258 Followers on Twitter and 838 Likes on Facebook means we were able to expose even more people to information about the NCDC.

**1,258**



97% of families, contacted at discharge, reported satisfaction with services they received.

**97%**



# Human Resources

*"Staff!! They make the Centre: qualified, energetic, accommodating and dedicated"*

-Parent Feedback

## Welcome!

We welcomed the following people to our team this past year:

Dana Falcioni	Natalie Carr
Gail Johnson	Noreen Hindle
Jennifer Diana	Shannon Cole

## Parent Satisfaction

with service at discharge



■ Satisfied ■ Unsatisfied

## Jane Swanson Retirement



On September 3<sup>rd</sup> at 4pm at the NCDC we said farewell and happy retirement days ahead to Jane Swanson. Her wealth of experience and dedication to the organization will be missed.

"When I started working for the CDC, I never imagined that I would be working for the organization for nearly forty years. Where has the time gone? Thank you!"

- Jane Swanson

## Tribute to Kathleen Davy

This past February, the NCDC staff were saddened at the passing of one of our own. Kathleen Davy was an Early Childhood Educator at the Child Development Centre Preschool for over 20 years. An environmentalist and avid gardener, Kathleen shared her passion with the many children who attended the preschool with her. This meant welcoming bees and chickens visiting the preschool along with community partners like the Recycling Exchange and Community Gardens. Growing pumpkins in the garden was a favourite activity each year, as the children helped to care for the growing squash and then harvest it to carve for Halloween, when Kathleen could be relied upon to dress as a gypsy. In later years, and to the amusement of staff, Kathleen had to explain more and more frequently to the children exactly what a gypsy was. From then on she started dressing as a fairy. Kathleen is greatly missed by both staff and families.



# Program Report



"At the end of a busy and rewarding year we can reflect on the expansion of services, participating in community development for children and families, and the positive feedback received from stakeholders. A renewed commitment to excellence provides a focus for our work."

- **Pam McAdam**  
Program Director

## Highlights This Year

- Reduction in barriers to the Child & Youth Program
- Decreasing wait times for the VICAN Assessment Program
- Implementation of a Family Resource Navigator position through grant funding
- Grant funding supported the Child & Youth summer camp program
- Participant with CANFASD network research
- Our Annual Family BBQ

Challenges continue to be lengthening waitlists, and the high cost of professional development. We address these challenges through advocacy, community supported fundraising, and analysis of service delivery models.

Community partnerships continue to be an integral part of our work. We participate at the Nanaimo and Ladysmith Early Years Partnerships tables, supporting community planning and promotion for children, youth and their families. Throughout our history staff has been invited to speak to community organizations and this year we were hosted by Strong Start Programs, Healthy Beginnings (Public Health), Pacific Care, VIU, Tillicum Lelum, LaFF (Ladysmith Family and Friends program), Ladysmith Resource Centre, and the Nanaimo Parent Participation Preschool.

We brought families into our Centre for presentations from the Sunnyhill Visual Impairment consultant, Family Support Institute, and the School District - Kindergarten Transition Planning. Parents also attended four community education presentations by staff in February: Developmental Milestones, Resiliency, Behaviour, and the Importance of Routines.



As a CARF accredited organization, we continually evaluate the work we do with families and community, seeking feedback and responding to input. As our greatest resource, our staff continue to provide the highest quality service, maintaining professional qualifications through ongoing education and training and inter-professional learning. Planning and delivery of quality programming and a commitment to the high standards of practice remains at the core of our work. We look forward to the challenges and rewards ahead in our provision of service excellence to children and families.

# Speech Language Therapy

The speech and language program has five Speech Language Pathologists (SLPs) who provide screenings, consultations, assessments and intervention programs to children and their families to support their communication skills and feeding/swallowing skills.

## Highlights Of The Year

- We welcomed two new SLPs in October 2015. Our new SLPs have rejuvenated our team with new ideas and energy and they have picked up speed very quickly.
- Temporary hours were allocated to complete speech and language screening visits. This helped provide an initial service for families that had been waiting for longer than average.
- We continued to focus this year on building strong relationships with the three local First Nations that have on-reserve daycares and preschools. Our goal is to maintain a dedicated SLP for each Nation. As such, she becomes a resource for the daycare and preschool staff, a familiar face for the parents, and a stronger link between our Centre and many hard to reach families.
- We offered *Ready, Set, Listen* – a group to support children getting ready to enter Kindergarten with listening and sound awareness skills.
- We received funding to start up our own Alternative and Augmentative Communication equipment lending library. This library will build our capacity to support families in using communication systems on devices such as iPads to give children who have difficulty using spoken language other ways to talk. This program has responded to changes to a provincial program that cut funding for this type of equipment in 2015.
- Staff are always looking for opportunities to expand their knowledge and clinical skills and this year participated in many professional development events including PROMPT training for assessment and intervention for children with motor speech disorders, a teleconference on differential diagnosis of Autism Spectrum Disorders, SCERTS training for planning intervention for children with autism, and a Partners in Movement course focusing on a whole body perspective to motor development, communication skills and capacity building in families.
- Our program continued to collaborate with other local and provincial programs including the Island Health Speech and Language program, Sunny Hill Health Centre for Children, Queen Alexandra Centre for Children's Health, and the BC Early Hearing Program to provide specialized intervention programs to our clients.
- SLPs offered community education opportunities and spoke about speech and language milestones at both NCDC evening events and other community planned events such as the Pregnancy to Pre-K Expo.

# Physiotherapy

The Physiotherapy (PT) department continues to provide services to clients between birth and 19 years of age. The Early Intervention Program serves children from birth to school entry. The School Age Therapy and Fee for Service Programs serve children between the ages of 5 and 19 years. The program has had a waitlist for service over the past 6 months but staff are creative in providing service as quickly as possible; this includes offering gross motor screens and running a drop-in gym group.

## Highlights Of The Year

- The PT department continues to provide services to clients between birth and 19 years of age. The Early Intervention Program serves children from birth to school entry. The School Age Therapy and Fee for Service Programs serve children between the ages of 5 and 19 years. The program has had a waitlist for service over the past 6 months but staff are creative in providing service as quickly as possible; this includes offering gross motor screens and running a drop-in gym group.
- This year saw the retirement of Jane Swanson from her position as PT Department Leader (DL) after 39 years. Jane was the longest serving staff member. She supported the growth of the department during her tenure and will be missed by staff and clients.
- In September the department welcomed Shannon Cole as part-time staff Physiotherapist and Melanie Kowal, RN as PT DL into the department.
- Department members attended tele-health presentations locally throughout the year and appreciate this form of education as well as the opportunity to attend workshops and conferences if offered.
- Physiotherapists continue to be part of the twice yearly Sunny Hill seating and mobility team outreach clinics held at the NCDC and also attended appointments with Dr. Brent Weatherhead (orthopaedic specialist) at NRGH. Physiotherapists also at times join our clients at their orthotics appointments to give input.
- In October 2015 the department re-started a once weekly drop-in gross motor group for clients on our Early Intervention caseload which enables them to have extra practice time to work on the skills that have been introduced in individual therapy sessions. This has been very well attended and received by clients and families.
- In our endeavour to provide quality, best practice, and evidence based therapy we evaluate our service delivery on an ongoing basis and make changes as needed, to best meet the needs of our clients

# Occupational Therapy

The Occupational Therapy (OT) department provides screening, assessment, consultation and intervention within three main programs (early intervention, school age therapy and fee for service). Additionally OT provides Occupational Therapy support to the Vancouver Island Children's Assessment Program (VICAN).

## Highlights Of The Year

- We remained fully staffed during the 2015-16 fiscal year with the one temporary leave being filled immediately allowing for minimal interruption in service to families.
- The OT department has focused efforts to improve interdisciplinary coordination of care and quickly linking families to appropriate resources and strategies, particularly if waiting for further service. To these ends services have included enhanced waitlist consultation services, expanded and increased frequency of group service, and team reports for families.
- Our wait time fluctuated based on several factors including staffing changes, referral rates through the year, priority clients (including children who were previously receiving services in other communities) and difficulty reaching families to start service. Wait times for initial service for non-urgent clients have ranged from less than a month for some school-aged clients and early intervention screenings up to 7 months for ongoing services.
- Occupational Therapists serve on several internal committees as well as consulting and providing education to community agencies such as Nanaimo Ladysmith Public Schools, and community events such as' The Pregnancy to Pre K Expo'.
- OT's participated in education opportunities across a range of subjects including self-regulation, introception, feeding, seating and positioning. The Team attended the BC Pediatric Update Symposium where innovative programming and clinical topics were discussed. Staying current with research and practice is an important professional responsibility and translates to improvements in service to clients.

# Infant Development

The Infant Development program (IDP) continues to provide support to infants (and their families) aged birth to three years who have developmental delays or who are at risk for developmental delays.

## Highlights Of The Year

- During the 2015/2016 year the IDP received 170 referrals; the IDP consultants have been able to provide service quickly so that there is little or no the waitlist for the program.
- The IDP consultants have been focusing on ensuring best practice through professional development this past year. This has been attained by the team attending the Early Years Conference in Vancouver, formal assessment training, community teleconferences/education events and in-house education.
- The IDP is fortunate to have staff with diverse education and experience backgrounds. These backgrounds set the foundation for a wide breadth of knowledge sharing to the benefit of IDP clients and the NCDC staff as a whole.
- While the majority of IDP support occurs in the family's home the IDP consultants also take on an active role with community partners. This past year the IDP consultants:
  - Provided information sessions at numerous community programs including Healthy Beginnings, LAFF, Prenatal Lunch Bunch, Connections, Born Healthy, StrongStart, Healthy Start to Learning and the Tillicum Lelum drop in programs.
  - Offered infant massage groups and drop-in playgroups. Both of these groups received positive participant feedback.
  - Networked with the Neonatal Intensive Care Unit at Nanaimo Regional General Hospital on a monthly basis to provide information to patient families and hospital staff about the IDP program.
- The IDP consultants are passionate about their work and are committed to providing the highest level of service to their clients. We look forward to supporting many new families, building on our community network of support, and meeting any challenges with a positive attitude and caring outlook.

# Family Development

The Family Development department provides support to families of young children to address social, emotional, and mental health needs as well as parenting issues and stressors in family life.

## Highlights Of The Year

- We have provided services to families with children birth to 5 years and also worked with Child and Youth Mental Health to provide support to school age children 6-13 years.
- Families worked with their Family Development Consultant to address identified goals in areas such as: relationships, parenting, child development, grief and loss, family communication, social and emotional needs.
- In April 2015 the Family Development Program expanded adding a full time Family Resource Navigator position.
- This was made possible by the support from the Children's Health Foundation of Vancouver Island. This position helps families navigate the system to find resources; provides resource information and ways to access services.
- Two hundred and eight families utilized that service in its first year of inception. The demand continues to grow as families and community learn about this much needed service.
- The Family Resource Navigator met with 30 community organizations to introduce this position to the community.
- Activities in the Program this past year included: co-facilitation of a toileting group with Occupational Therapy, attended professional development on trauma, and a Basic Threat and Risk Assessment Training with the school district, staff sat on Centre committees that included the Innovation Committee, Social and Wellness committees and the Performance Management Team.
- Volunteer time was spent at the Silly Boat Regatta, Christmas gift wrapping, and Family Aboriginal Night.

# **Child & Youth Development**

The Child & Youth Development Program provides opportunities for children and youth to connect and practice social and life skills through facilitated play and activities. This is done primarily in a group based format. This program is available to families with a child/youth up to age 19 who have been identified as having special needs; including Autism Spectrum Disorder, the At Home Program and/or a diagnosis of IQ under 70.

## **Highlights Of The Year**

- The Child and Youth Development Program ran 29 groups for approximately 119 clients throughout the year.
- Newly provided access to transportation by CYD staff has increased group participation for families with limited options.
- Groups focused on learning life skills, social skills, play skills, and recreation. More specifically, the program completed goal specific group topics on sexual health, social thinking, physical health and leadership.
- The Leadership program provided seven teens the opportunity to plan, facilitate, support and reflect on leading groups of younger peers on a weekly basis.
- The program facilitated a highly attended psycho-educational group for siblings of program participants.
- The program continued to expand to include additional community resources such as the Children's Health Foundation of Vancouver Island supported 6 week summer camp, Parks and Recreation partnered for a Floor Hockey group and Special Olympics trained program staff to run their 'FUNdamental' program for Child & Youth clients.
- Throughout the year the program provided families with parenting support, increased goal focused individual sessions with children and youth, as well as several seasonal events and family drop-ins.
- Our Christmas Bowling party celebration was attended by over 100 children, youth and family members.
- Child and Youth Development Workers provided advocacy at the request of families and worked in partnership with agencies such as the School District, Child and Youth Mental Health, Boys and Girls Club, as well as collaborating with other services at the Nanaimo Child Development Centre.
- Highlights of staff education this year included "Social Thinking and Mental Health Frameworks" conference and "Interception: The Eighth Sensory System" training.

# Vancouver Island Children's Assessment Network

The Vancouver Island Children's Assessment Network (V.I.C.A.N) provides Tier 3 assessment services for children from 2 to 19 years of age with a query of Autism Spectrum Disorder, Fetal Alcohol Spectrum Disorder, or Complex Child & Youth. Specific services provided include assessment/functional recommendations, referrals to other resources as needed, and a post-assessment family conference.

## Highlights Of The Year

- The VICAN program completed 158 assessments this year, for queries of Autism Spectrum Disorder, Fetal Alcohol Spectrum Disorder, and other complex developmental conditions.
- This was a considerable accomplishment and has resulted in a significant reduction in the wait time for service.
- While continuing to actively recruit a staff psychologist, the program staff (Occupational Therapy, Speech Language Pathology, and Assessment Coordinator) has been supported by 4 consulting psychologists.
- Collaboration with Queen Alexandra Centre (Victoria) has provided expanded access to Paediatrics and Psychiatry.
- The program regularly hosted paediatric specialists for appointments with families from north Vancouver Island, assisting in reducing travel barriers for those families.
- New Provincial standards and guidelines for the program demonstrate the ongoing commitment to research supported evaluation.
- VICAN continues to participate in national research programs to add our local voice and expertise to the international conversation regarding diagnosis.
- The program regularly respond to requests to speak about the program with community partners such as MCDF, Nanaimo Ladysmith Public Schools, and Early Childhood Educators.
- Feedback from families this year was overwhelmingly positive and speaks to the skill and compassion of the team.
- Families commented on the “professional, knowledgeable” staff and the support of a multi-disciplinary team.

# **Supported Child Development**

The Supported Child Development (SCD) program provides a wide variety of supports to community child care settings, to support the inclusion of children with additional needs.

## **Highlights Of The Year**

- This year the Supported Child Development program served over 200 children.
- The program also supported 64 community childcare centres.
- At present, SCD has 25 support workers and 7 SCD Consultants on staff.
- This past year SCD continued to offer education to the childcare community.
- This year we offered one of the Partnerships modules, “Positive Approaches to Behaviour” to individual childcare centres, including all of their staff and support staff. (Partnerships are provincially standardized modules of education, developed in several different topics.)
- All of the staff engaged in the training at the same time, getting the same information and participating as a group in the learning activities.
- Feedback has been very positive, and demand for training in this way has been significant.
- The program was able to offer Partnerships in FASD (Fetal Alcohol Spectrum Disorder) and “Reaching In...Reaching Out... Promoting resilience in young children”.
- SCD consultants participated in educational opportunities such as ‘Executive Functioning Skills’ and ‘Social Thinking Workshop’.
- The team also represented the Centre at community events such as “Healthy Start to Learning” event sponsored by the School District.

# Preschool

The Nanaimo Child Development Centre Preschool provides a quality, inclusive learning environment to 60 children of all abilities between the ages of 30 months and 5 years.

## Highlights Of The Year

- Our Early Childhood Educators offer a structured play environment, field trips and a partnership with all the programs at the Nanaimo Child Development Centre.
- A Supported Child Development support worker works with the ECE's to enrich the learning of the children.
- In addition, the preschool welcomes students from the Early Childhood Education Program at Vancouver Island University each year, as the staff value the opportunity to share their knowledge and experience with a new group of ECE's.
- This year, the Preschool staff engaged in a full evaluation of the preschool program.
- As part of the review, the preschool staff visited the childcare centres at the University of Victoria and Camosun. Both of these programs are Reggio Emilia inspired and practice an Emergent Curriculum philosophy.
- As a result of research, field trips and meetings with the Instructors in the Early Childhood Education department at Vancouver Island University, the preschool program has continued to evolve to represent our dedication to best practice.
- Feedback from families has been overwhelmingly positive.
- This year, for the first time, the preschool staff partnered with SD68 to participate in their Salmon program.
- The preschool hatched salmon eggs, raising them through all of their growth stages to the point of releasing the fry in the Millstream River.
- Children and families engaged in learning about the importance of our streams and local waters and being stewards of the environment.
- With a waitlist growing for September 2016 spaces, we look forward to another full, busy, and exciting year!

EVERY  
**CHILD** IS A  
different KIND OF flower,  
AND ALL TOGETHER,  
MAKE THIS WORLD  
A *Beautiful*  
GARDEN.



# Fundraising

The Resource Development Department (RD) is responsible for the development, implementation and evaluation of the fundraising and marketing campaigns for the Nanaimo Child Development Centre.

## Highlights Of The Year

- The Resource Development Department itself underwent several changes this past year. We saw the hiring of a new Fundraising Officer, whose main focus will be on grant writing, sponsorship opportunities with new partners as well as planning and implementing the new Spring Celebrity event (April 2016) – a great start to our new fiscal year.
- The most visual change was the updating of the Nanaimo Child Development Centre Logo and subsequent ripple effect that has had. Partnering with Leadership Vancouver Island's 'Team BEAR', the Centre has a whole new look (logo & building appearance primarily). The big reveal took place in May 2015 at the Annual NCDC Family BBQ celebration with the LVI team spearheading the painting of the building and the new logo reveal along with additional fundraising to help purchase new furniture for the foyer as well.
- Community support continues to be incredible with record fundraising at our Telethon, and gift wrapping kiosk as part of the Little Drummer Fund campaign.
- Foundation & Grant applications were also a focus this year – where we have seen increased support for new initiatives (Navigator Position).
- RD is responsible for recruiting, training, supervising and recognizing volunteers. The NCDC would not be where it is today without the support of its donors, sponsors and volunteers. We are incredibly grateful to all who continue to help us support the children whom we serve.
- The Nanaimo Child Development Centre (NCDC) is one Canada's finest non-profits serving children and youth with developmental challenges and their families through its stellar CARF accredited designation, once again awarded top honors by CARF. Additionally, we were nominated for the Greater Nanaimo Chamber of Commerce Business Achievement Award – Spirit of Nanaimo/Community Impact. Awareness is a key component to the success of the Centre. Every program here at the Centre is touched by fundraising monies in some way, some wholly by fundraised dollars. As mentioned above, the excitement continued as we partnered with Leadership Vancouver Island to start the new fiscal year with a new brand reveal and new look to the Centre for 2015!
- The Silly Boat Regatta, presented by Coast Capital Savings, continues to be the most publicly attended event of the year – with close to 10,000 people attending, 45 teams participating and ultimately raising over \$110,000 to support programs and services for the Centre. SHAW TV partnered with us this past year in a big way, taping live at the event and making that available on 'Video On Demand' throughout Canada for the rest of the year. Their partnership continues for Silly Boat 2016 (Sunday, July 17<sup>th</sup>).

- The Third Annual NCDC Telethon was held October 4<sup>th</sup> and raised over \$170,000! Our grateful thanks to SHAW TV and Port Theatre staff that helped make this event possible. We recognize the special support of wonderful volunteers and of course community support. The 4<sup>rd</sup> Annual Telethon will take place October 2, 2016 at Port Theatre televised on SHAW TV.
- Supporting the third party fundraiser the 11th Annual Big Kahuna Classic (a golf tournament, organized by family and friends of the late Paul Johnstone, long-time community member and major supporter of the Centre) raised over \$78,000 and was a huge success. The Johnstone's and the Big Kahuna supporters have raised over \$443,000 through the years! Their generous donation was recognized during the Telethon.
- The Little Drummer Fund campaign raised nearly \$30,000. The biggest contributor to this campaign is the funds raised at Woodgrove Centre through the Gift Wrapping Kiosk - \$18,400! Grateful thanks to all our incredible volunteers, we could not do it without them.
- A grant from Children's Health Foundation of Vancouver Island this year supported the Child & Youth Development Summer Camp. This bridging program offered a continuation of opportunities for children and youth to increase their knowledge and the skills they learned during the school year, as well as maximize their independence at home and in the community. For children and youth with special needs, summer can be a challenging season as individualized support is not traditionally provided. This program provided a routine-based, individualized continuation of support through the summer season and feedback received from clients and families was very positive. Their continued support will see a continuation of this program, funded completely with fundraised monies. Their support continues for 2016 with their commitment to support the Summer Camp once again as well as partial funding towards the Family Navigator position. It was recognized that therapists play a considerable role in supporting families as they try to "navigate" throughout the community. This innovative position assists families to find and receive additional essential supports (i.e. counselling, therapeutic equipment needs, completing applications, financial aid etc.) thus freeing up essential therapy hours in order for our therapists to see more children/youth.
- A significant grant received from Variety the Children's Charity for the Safety & Accessibility Project has greatly improved the accessibility of the Centre for families whose children utilize mobile equipment (wheelchairs, walkers, specialized bikes etc.) as well as beautifying the Centre itself. New carpet was installed throughout the main hallways. The outside pathway and gate was crucial in the accessibility of our therapeutic playground area and safety in being able to easily access the parking lot without using stairs. The east wing door replacement ensures easy exit/entrance for those in wheelchairs as well.
- We would like to acknowledge the generous donations of individuals, service groups, corporations, foundations and volunteers who have contributed their time, talent and energy in supporting the fundraising and awareness efforts of the Nanaimo Child Development Centre. It is through community support that we are able to accomplish so much for those whom we serve.



# Donors & Sponsors

As a not for profit agency donations are vital to the operations of the NCDC. Your contributions help us in “Opening Doors” for the families in our community. We are extremely grateful for your support.

## Individual Donors

The Nanaimo Child Development Centre Society recognizes its obligation to respect and protect the privacy of individual donors. Personal information provided by donors is therefore not disclosed to any third parties.

Rather than listing donors individually, we would like to take this opportunity to thank all individuals for their donations as well as the participants and individual donors to the Silly Boat Regatta, Telethon, and Little Drummer Fund Campaigns as well as all third party fundraisers.

## Major Funders

**Ministry of Children & Family Development  
(MCFD)**

**School District #68**

**Vancouver Island Health Authority  
(VIHA)**

## Donations In Kind

Able Recognition

Adobe

Blake Erickson Roofing

Cisco

Costco

Darren Cavan – Classic Home  
Improvements

Home Hardware

Housemaster

Iron Oxide Art Supplies

Graydon Tyskerud – Elite Services

Microsoft Canada

Mosaic Information Technologies

Motion Specialties

Nucleus Labs Information

Project Linus

Rick Wybou – On the Side Painting

Ron’s Landscaping

Royal Paving

Symantec

V3 Mediaworks

Western Forest Products

## Media Sponsors

CTV  
Island Radio

Nanaimo News Bulletin

ProPrint  
The Wave / The Wolf  
Shaw TV

The Sign Zone  
Top Drawer  
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presenting sponsor



platinum sponsors



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A CHILD HAS A SPECIAL WAY,  
◆ of adding joy ◆  
*to every day!*





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