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COVID-19 Response: Message from the Executive Director

March 26, 2020

Dear NCDC Families;

During these unprecedented times in our global community, the Nanaimo Child Development Centre has been working around the clock strategizing and developing programming to be able to offer continuity of service, to the absolute best of our ability. The Nanaimo Child Development Centre has taken the current COVID-19 developments very seriously and therefore all of our actions have been taken with the utmost concern for the safety and health of our clients, families, staff and community at large.

Although the Child Development Centre building is closed, we will be continuing to provide services. Your team member(s) will reach out to you by phone shortly to discuss options for service. If you have given consent, we can connect with you by email, if you would like to use email but have previously not consented to this, please let your clinician know and we will update your file. **Please note that calls coming from the CDC staff will appear as “private caller” on your call displays.**

Unfortunately, at this time our preschool and group programming is still suspended until further notice.

You can continue to reach us by email or telephone. Our front desk staff will continue to answer phones and will help you reach our CDC team. Our confidential voicemail will also be checked regularly. A full list of our team with their telephone extensions can be found on the Contact Us page of our website.

We are in the process of compiling a list of parent/family resources to help during this time. Please keep checking our website for these. We will also be regularly posting to our Facebook page.

Thank you for your patience and understanding during this evolving time. We appreciate your support and are confident that we will all get through this together.

