

## FAQs

### WHO IS THIS CONFERENCE FOR?

This Conference will be of interest to all individuals who support or are interested in supporting the healthy development of children and youth

Aboriginal IDP	Families/Parent/Guardians	Physiotherapists
Advocacy Organizations	Family Resource Program Staff	Program Facilitators
Behavioural Therapists	Government Employees	Psychologists
Child and Youth Care Workers	Health Care Workers	SD Senior Staff
Counsellors	Infant Development Consultants	School Administrators
Early Childhood Educators	Mental Health Professionals	Social Workers
Education Assistants	Occupational Therapists	Speech Therapists
Educators (all levels)	Parent Educators	Students
Family Development Workers	Parent Leaders	Supported Child Development
	Parents/Guardians	

### IF I CHOOSE A WORKSHOP NOW, CAN I CHANGE MY SELECTION AT A LATER DATE?

**Yes**, you can change your selection up to 45 days prior to conference, via eventbrite. After that time, changes will be on a case by case bases depending on space. If you have any challenges in changing your workshops via eventbrite or would like to have your request considered by organizers please call 250-753-0251 ext 259 or email: [eventplanner@makingconnectionsconference.com](mailto:eventplanner@makingconnectionsconference.com)

### HOW DO I REGISTER FOR THE PARENT RATE AS THIS DOES NOT SHOW UNDER TICKETS?

If you are a parent wanting to register for the conference please contact our parent representative - Courtney at [parents@makingconnectionsconference.com](mailto:parents@makingconnectionsconference.com). Due to specific sponsorship support for parents to attend this years conference, we are able to offer a parent rate of \$95.00 per day or \$175.00 for full conference. There are bursaries available to support parents who might need financial aid in order to attend. Courtney will be able to give the code for registration depending on which rate best fits your needs. Click the greenTicket button and then click promotional code on the top right hand corner.

### WILL THERE BE CONTINUING EDUCATION / PROFESSIONAL DEVELOPMENT CERTIFICATES AVAILABLE?

**Yes**, at end of conference there will be participation certificates with acknowledgement of continuing education / professional development of 6 hours per day, (except for those who register as parents).

## WHAT ARE MY TRANSPORTATION/PARKING OPTIONS GETTING TO THE EVENT?

If you are traveling from outside of Vancouver Island:

- [Click Here](#) for BC Ferry Schedules (Horseshoe Bay - Departure Bay)
- [Click Here](#) for Harbour Air Seaplanes (Richmond - Nanaimo)
- [Click Here](#) for SeaAir Seaplanes (Vancouver - Nanaimo)
- [Click Here](#) for Helijet Schedules
- [Click Here](#) for Air Canada flight options

There is plenty of underground parking at the Vancouver Island Conference Centre... just remember to bring cash or credit card as this is pay parking.

## WHAT ARE MY OPTIONS FOR HOTELS SHOULD I DECIDE TO STAY IN NANAIMO BEFORE OR AFTER THE EVENT?

If you are looking to stay in Nanaimo before or after the event we have special rates at the following hotels for Nov. 2nd, 3rd and Nov. 4th: *(please ask any hotel related services and questions at time of booking)*

[Coast Bastion Hotel](#) - \$136.00 - \$165.00 (**Group booking code: CBI-GFC16914**)

**ONLY 350m walk to the conference! Available till Oct 5th**

**2017**

To reserve your room and more

information: <http://coa.st/sgl4> or call 1-800-663-1144

[Best Western Dorchester](#) - \$114.00 - \$164.00 (**Group Booking - mention CDC - Child Development Centre**)

**ONLY 400m walk to the conference! Available till Oct 1st 2017**

To reserve your room: Call 1-800-661-2449

## IF I HAVE ANY QUESTIONS, WHO WOULD I CONTACT?

Please email [eventplanner@makingconnectionsconference.com](mailto:eventplanner@makingconnectionsconference.com) or call Asia at 250-826-4501

## WHAT IS THE REFUND POLICY?

Your ticket can be refunded (less Eventbrite administration fees) right here on Eventbrite up to 30 days prior to the event... after that tickets are transferable to another attendee.

## WHAT DO I DO, IF ALL THE CONFERENCE TICKETS ARE SOLD OUT OR WORKSHOP SPACES ARE FILLED?

Please contact Asia and she will add you to the wait list and contact you, if and when space becomes available!!! Please email [eventplanner@makingconnectionsconference.com](mailto:eventplanner@makingconnectionsconference.com) or call 250-826-4501

Or contact Nanaimo Child Development Centre at 250-753-0251 ext 259